

Comparison Chart of Homecare Worker and In-Home Care Agency Services

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Homecare Worker and IHCA

Task	HCW	IHCA
Screen, locate and hire workers	CE or CE Rep. selects but HCW must meet approval rules	Handled by IHCA
Worker leave and coverage	Handled by CE or CE Rep	Handled by IHCA
Services authorized	Determined by CE or CE Rep and CM, if covered by Medicaid and authorized	Determined by CE or CE Rep and CM, if covered by Medicaid and authorized
Limitations	Varies by individual HCW	Limited by agency policy, licensing rules or APD rules
Address performance issues	Handled by CE or CE Rep	Handled by IHCA
Change of worker	Handled by CE or CE Rep	Change requested by consumer, dismissal, handled by agency
Transportation (if prior authorized)	HCW may transport CE if vehicle is available. HCW must have verified Driver's License/Insurance if using personal vehicle	Workers may transport if agency offers this service

Consumer Employer and IHCA

Task	CEP	IHCA
Geographic availability	Generally available statewide	Available within service area of agency (within 1 hour drive from an office)
Delegated nursing tasks (example: insulin injections)	Performed by HCW if delegated by RN	Performed by caregiver that has been delegated by the IHCA RN
Maintaining employment records	Handled by CE or CE Rep	Handled by IHCA
Workers' compensation injuries	CE or CE Rep provides information to insurance company	Handled by IHCA
Supervise work and direct services	Handled by CE or CE Rep	Handled jointly by IHCA and individual
Training	Handled by CE or CE Rep and Home Care Commission	Handled by IHCA
Worker benefits	Covered under union contract	Handled by IHCA

Key- CE Consumer-Employer, CM- Case Manager, HCW- Homecare Worker, IHCA- In Home Care Agency, CE Rep- Representative, RN- Registered Nurse, APD- Aging and People with Disabilities.

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact the Aging and People with Disabilities at apd.ltss@odhs.oregon.gov or [503-945-5600](tel:503-945-5600). We accept all relay calls.



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