

OPI-M Staff Roles

APD & AAA Support Staff

- ✓ Receive calls from the community requesting OPI-M
 - ✓ Route to the appropriate staff to determine program eligibility
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APD: Eligibility Case Managers

- ✓ Program consultation
 - ✓ Determine service eligibility
 - ✓ Complete service reassessments (every 24 months)
 - ✓ Complete service eligibility decision notices
 - ✓ Provides a warm hand-off to a Type A AAA Services CM
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Type A AAA and APD*: Services Case Managers

- ✓ Choice counseling
 - ✓ Responsible for all ongoing CM duties
 - Service planning & authorization (includes annual in-person service plan review)
 - Case management services
 - Risk assessment & monitoring
 - ✓ Coordinate with ECMs during reassessments
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Type B AAA: Eligibility and Services Case Managers

- ✓ Program consultation
- ✓ Determine financial & service eligibility
- ✓ Complete financial redeterminations (every 24 months)
- ✓ Complete service reassessment
- ✓ Complete service and financial eligibility decision notices
- ✓ Responsible for all ongoing CM duties
 - Service planning & authorization
 - Case management services
 - Risk assessment & monitoring

**OPI-M
Financial
Eligibility
Team**

- ✓ Determine financial eligibility
- ✓ Complete financial redeterminations (every 24 months)
- ✓ Provides a warm hand-off to APD or AAA Eligibility Case Managers