

OPI-M Income Eligibility and Verification Systems (IEVS) Guide

Updated: April 20, 2026

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IEVS guidance for OPI-M

Staff determining OPI-M eligibility must verify IEVS during intake and renewal. They must check each IEVS screen (in ONE or Mainframe) for verification. After verifying IEVS, eligibility workers must narrate in OA:

- “All appropriate IEVS screens checked.”

Staff will verify individual-provided income and asset information or identify reporting discrepancies using IEVS. If discrepancies are found between reported information and IEVS screens, they must narrate the discrepancy and work with the individual to resolve it.

IEVS and the ONE system

Before accessing IEVS, check ONE. If the individual received benefit approval in ONE within 45 days of the OPI-M application, the income from ONE can be used for OPI-M eligibility and has been verified using the Reasonable Compatible process for medical benefits. If there's no information available for an individual in ONE, refer to Accessing IEVS to learn how to access WQY2 legacy screens.

BENDEX, which shows SSB/SSDI information, and SDX, which shows SSI information, can be viewed from any screen in Data Collection in ONE. BENDEX and SDX are updated automatically each night.

Staff can use BENDEX and SDX to obtain a disability onset determination date for OPI-M eligibility. They can also use SOLQi to verify SSA information in real time if the individual is already found in ONE.

Refer to screens in ONE used to view Social Security Administration (SSA) data. If there's no information in ONE for an individual, review the [IEVS QRG](#) to learn how to access WQY2 and other legacy screens outside of the ONE system.

IEVS DHS Mainframe screens, systems and processes

The Mainframe/legacy screens, systems and processes include:

- **DPPL and DPPS:** Childcare provider income

- **FRANCES:** Oregon Employment Department income
- **SPVF/HINQ:** Homecare worker income
- **W204, WQY2, WQY3/W204/W206/W205:** SSA income and benefit information
- **WVIR:** Department of Motor Vehicles information
- **The Work Number:** Equifax database of income and employment information (external link no longer in use effective February 14, 2026)
- **Child Support Income Verification** (not a part of IEVS but required if child support income is reported): Division of Child Support (DCS) verifies child support income.

Review the [IEVS QRG](#) for how to pull up and gather information for each legacy screen.

Accessing IEVS screens

Check BENDEX and SDX in ONE. Check DPPS, SPVF/HINQ and WQY2 in Mainframe.

Helpful Workday training links for IEVS

- [OEP-LET – Social Security Administration Screens Basic Navigation](#)
- [OEP-LET – Basic Child Care Provider Screens](#)
- [OEP-LET – APD Provider Screens](#)

FRANCES

All WAGE screens (WAGE, ECLM, EPAY/ECL1 and EPC2) are now viewed through the [FRANCES External Agency Partner Portal](#).

Staff access [FRANCES](#) by using their state email address and the password while being connected to VPN or Citrix. Within the portal, they can access training to learn how to view WAGE screens within FRANCES.

The Work Number

Staff must request a three month pay range from The Work Number to verify employment income. The Work Number will typically display employment status, pay frequency, rate of pay, average hours worked, pay cycle, gross and net pay.

Effective February 14, 2026, OPI-M staff must discontinue use of the external TWN website for employment verification. For new OPI-M applications and renewals for case is maintained in the ONE system, employment verification will be obtained using TWN integration within ONE when available.

Child Support income verification

Staff verify child support income through the Oregon Department of Justice: Division of Child Support (DCS) Consumer Service Team. If reported child support arrears aren't allocated to the child, workers must consider this income when determining OPI-M eligibility.

- Follow the [Child Support Income QRG](#) to verify child support income.

Individuals can also log into the Oregon Department of Justice Child Support website to print their child support income verification.

- <https://www.doj.state.or.us/child-support/my-account/case-information>

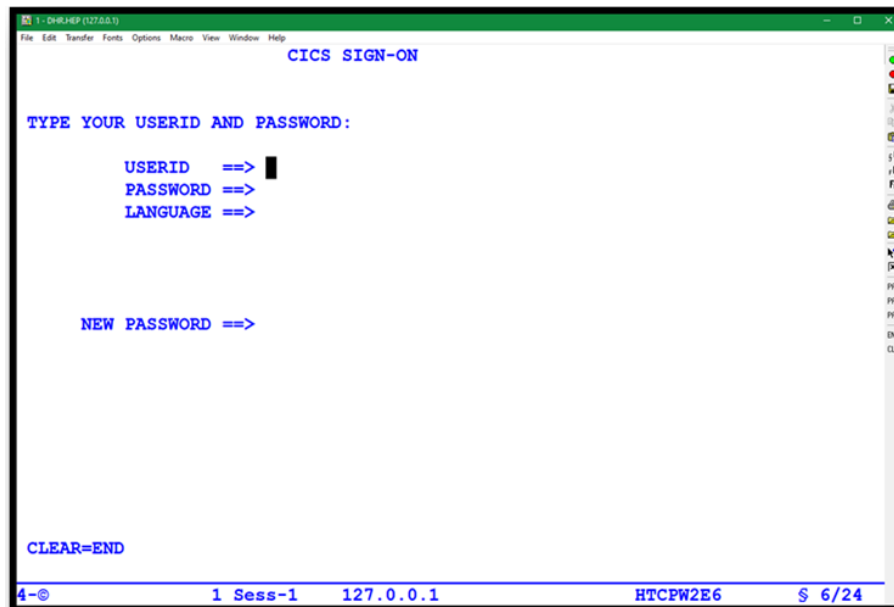
DHS Mainframe/Hummingbird/MOCHA log in

To open Mainframe on your computer, select the Hummingbird icon or access the DHSOHA shortcuts folder if the icon isn't on your desktop.



From Citrix (or your desktop when applicable) locate your Mainframe (MF) icon and single or double-click on it.

To reach the login screen from a blank screen, type CESN, then the "G" key on your keyboard and finally hit the {Enter} button.



CICS SIGN-ON

TYPE YOUR USERID AND PASSWORD:

USERID ==>

PASSWORD ==>

LANGUAGE ==>

NEW PASSWORD ==>

CLEAR=END

4-@ 1 Sess-1 127.0.0.1 HTCPW2E6 \$ 6/24

Enter your user ID and temporary password. You'll be prompted to enter a new password, which is case-sensitive and must be eight characters. If you need help with your Mainframe ID/password, contact your local administrator.

Mainframe shortcuts and resources

Staff have the option to create a “Pop-pad” which is a customizable collection of quick keys (on your keyboard) for various Mainframe IEVS screens. Follow the [Pop-pad quick key instructions](#) and the [Mainframe Screens Guide](#), which displays all common Mainframe screens, to create your pop-pad. For further assistance with Mainframe, check out the [Mainframe Tools section of the Field Support Assistance Manual](#).

REALPOP						
FCAS	SMUX	ECLM	SPVF	WAGE	DPPL	BEIN
LOGIN	UCMS	CLR	WVIR	COPY LEFT	COPY RIGHT	W204
WEBM FIND (C)	BUSINESS					

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