

Natural Supports on CA/PS Service Plans

Updated: March 26, 2026

Natural supports requirements

- Natural support(s) should be included as providers in the service plan.
- No hours should be assigned to natural support(s) in the Hours or Service Planning segments in Oregon ACCESS (OA).
- Staff should only assign hours to paid support(s) in OA.
- Staff should select 'Natural Support' from the drop-down list in the CA/PS Hours segment to document the reason when all hours are not being assigned to a paid provider.
- Use the 'Needs Association' function to identify the tasks paid caregivers and natural supports are providing.

OA screen shots

Benefit Eligibility and Service Planning

Valid Until: 12/31/26 Pay Date: 01/09/27

Benefits Ben Act

Service Category/Benefit	Begin Date	End Date	Status
APD-In Home	12/14/2025	01/09/2027	Approved
APD-In Home	12/28/2		

Hours Segments

Hours #	Begin Date	End Date
1	12/14/2025	01/09/2027

Plans For APD-In Home Benefit

Plan #	Begin Date	End Date
1	12/14/2025	01/09/2027

Natural Support(s) should be included as a provider on the service plan, but no hours should be assigned to any unpaid providers.

Services For Plan #1 Pln Act

Row #	Services	Provider Name	Begin Date	End Date	Invalid Entry
1	In-Home Care (HCW) Hou		12/14/2025	01/09/2027	☐
2	Natural Support - Live in		12/14/2025	01/09/2027	☐

Assignment of In-Home Hours

In Home Hours Status: Approved Begin Date: 12/14/2025 End Date: 01/09/2027

Type	Need	Assist level	Asmt Hrs	Alwd Hrs	Rem Hrs	Excp Hrs	Reason
ADL	Bath/Personal Hygiene	Full	12	12	0	0	
	Bowel/Bladder	Minimal	5	5	0	0	
	Cognition	Minimal	3	3	0	0	
	Dressing/Grooming	Full	9	9	0	0	
	Mobility	Substantial	7	7	0	0	
I/ADL	Breakfast	Full	5	5	0	0	
	Dinner / Supper	Full	6	6	0	0	

Hours Assignment (All hours must be assigned in 1 hour increments)

	ADL	ADL	ADL	IADL	Live-In Services
Total Allowed Hours	0	0	36	23	0
Total Exception Hours	0	0	0	0	0
Total Authorized Hours	0	0	36	23	0
Total Hours Assigned	0	0	36	23	0
P	0	0	36	23	0
U	0	0	0	0	0

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OREGON DEPARTMENT OF
Human Services

Aging and People with Disabilities

Medicaid Services and Supports

500 Summer St. NE, E-10

Salem, OR 97301-1076

503-945-5600

odhs.info@odhs.oregon.gov

www.oregon.gov/odhs