

Serious Incident Definitions

Oregon Administrative Rule (OAR) definitions effective Aug. 1, 2025

Serious incident

OAR 411-317-0000 (190) "Serious Incident" means that one or more of the following types of events has occurred:

- (a) An act of physical aggression by an individual.
- (b) Death of an individual.
- (c) An individual receives emergency medical care.
- (d) The use of a physical restraint that is not a safeguarding intervention.
- (e) An individual is missing beyond the time frame established in their ISP.
- (f) An individual is admitted to a psychiatric hospital.
- (g) A safeguarding intervention or the use of safeguarding equipment results in injury to an individual.
- (h) An individual attempts suicide.
- (i) An unplanned hospitalization of an individual.
- (j) A medication error with adverse consequence.

Act of physical aggression

OAR 411-317-0000 (152) "Physical Aggression" means an intentional action taken by an individual meant to harm another person that results in injury, including to the individual.

Death

Any death under any circumstance.

Emergency medical care

OAR 411-317-0000 (73) "Emergency Medical Care" means:

- (a) Medical care for any of the following:
 - (A) An acute serious illness or serious injury.

- (B) Emergency psychiatric care delivered by an emergency department, urgent care, crisis team, or first responders.
- (C) Domestic or sexual violence.
- (b) Emergency medical care does not include any of the following:
 - (A) First aid.
 - (B) Routine physical health care at an urgent care center or emergency room.
 - (C) Routine behavioral health care.
 - (D) Substance use disorder treatment.

Note: If an individual is admitted to the hospital from the Emergency Room, record only the Unplanned Hospitalization in CAM. You do not need to record the Emergency Medical Care because the data points are the same.

Emergency physical restraint

OAR 411-317-0000 (74) "Emergency Physical Restraint" means a manual physical restraint that is:

- (a) Part of the Office of Developmental Disabilities Services' approved behavior intervention curriculum.
- (b) Delivered by a designated person trained to deliver the intervention.
- (c) Not a safeguarding intervention.
- (d) Not included in a Positive Behavior Support Plan or not agreed to in an individually-based limitation.

Medication error with adverse consequences

OAR 411-317-0000 (131) "Medication Error with Adverse Consequences" means any medication error that results in direct harm or jeopardizes an individual's health and safety resulting in emergency treatment or a required call to the prescriber.

Note: OAR 411-317-0000 also defines "Medication Error":

(130) "Medication Error" means the following:

- (a) A medication to address a condition or illness that, if the condition or illness is left untreated may likely result in hospitalization or bodily injury, was:
 - (A) Taken in the wrong dosage; or
 - (B) Administered by the wrong route; or
 - (C) Not given.
- (b) A medication was given to a person for whom it was not prescribed.

Missing person

An individual is missing without support beyond the time frame identified in the individual's ISP.

Psychiatric hospitalization

Admission for any length of time for psychiatric treatment.

Note: This does not include a "hold". Report a psychiatric hold in CAM as Emergency Medical Care.

Safeguarding intervention/equipment, resulting in injury

Any use of a Safeguarding Intervention or the use of Safeguarding Equipment that results in an injury to an individual.

Note: OAR 411-317-0000 defines Safeguarding Equipment and Safeguarding Intervention.

Suicide attempt

Any incident in which any individual actively engages in a non-fatal, self-directed, potentially injurious action with an intent to die because of the action; which may or may not result in an injury.

Note: This does not include suicidal ideation/threats of suicide without a physical attempt. When a death results from a suicide, enter the death in CAM.

Unplanned hospitalization

Any unplanned admission to a hospital.