



Oregon Project Independence

Monthly Power Hour
Meeting will begin at 2:05pm

OPI Power Hour

02/16/2023



OPI Information and Updates

Presenter:

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Topics today include:

- Transmittals
- PTC Updates
- OPI Questions
 - Natural Supports in Service Planning
 - Spouse as paid CG
 - Provider numbers

APD-AR-23-001 2023 Updated OPI Fee Schedule and Consumer Hourly Rate

- AAA Types: A & B
- OPI fee schedule has been updated to reflect the 2023 Federal Poverty Level.
- These new rates should be used at the annual reassessment for ongoing consumers.

APD-IM-23-007 Introduction to OPI training

- AAA Types: A & B
- Registration is open in Workday.
- 4 consecutive days beginning February 21.
- For new case managers or those wanting a refresher.
- This training will not cover OPI-M.

APD-IM-23-008 OPI: Increased HCW Hourly Rate paid by AAAs

- AAA Types: A & B who use HCWs
- For OPI budgeting: the hourly rate that AAAs are charged for HCW wages has been updated effective January 1, 2023.
- This does not change the hourly rate that HCWs receive.

APD-IM-23-009 Adding Ukrainian language to Oregon ACCESS drop-down

- AAA Types: A & B
- Ukrainian language is now an option in the OA language drop-down.
- Don't forget to ask individuals what their language choices are. Don't assume!



The image shows a screenshot of a form with two dropdown menus. The first menu is labeled 'Lang Spoken:' and the second is labeled 'Lang Read:'. Both menus have 'Ukrainian' selected and a downward arrow icon on the right side of each menu box.

APD-IM-23-010 In-Person Orientation Launches Statewide Feb. 1, 2023

- AAA Types: A & B
- In-person orientation is now available for homecare workers, personal support workers and personal care attendants.
- Please share the training flyer with potential applicants!

PTC Updates

- Statewide authorization cleanup effort is underway.
- Case managers and managers may be contacted by PTC if any discrepancies are found.
- When a consumer and provider stop working together, the ONGO must be ended in Mainframe.
- Always inform PTC Support when providers and consumers are no longer working together.

PTC Updates: PTC and Mainframe Consistency

- Time and mileage entries must be aligned between OR PTC DCI and Mainframe.
- Entries must not be approved unless the total time recorded is equal to or less than the total authorized hours for the pay period.
- Never manually approve an entry that has exceeded the authorized hours by any amount.
- Entries that require editing must be done in OR PTC DCI.

PTC Updates: PTC and Mainframe Consistency

Entries that exceeded the authorized hours by 15 minutes or less: a staff member will edit that entry in OR PTC DCI to be within the authorized hours.

Example:

- Provider authorized for 10 hours a pay period.
- Monday entry: 5 hours
- Thursday entry: 5 hours and 10 minutes
- Staff should edit the Thursday entry to 5 hours, so it is within the authorized hours for the pay period.

PTC Updates: PTC and Mainframe Consistency

Entries that exceeded the authorized hours by more than 15 minutes:

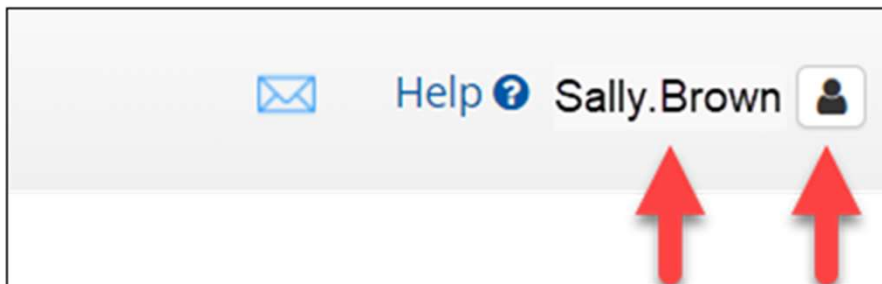
- If additional hours were authorized, staff will update the authorization with the increase in hours and manually approve the entry.
- If no additional hours were authorized, leave the entry in pending status and reach out to the provider for correction.

PTC Updates: Email addresses

- Please remember to update your email address in OR PTC DCI if your email address has changed.

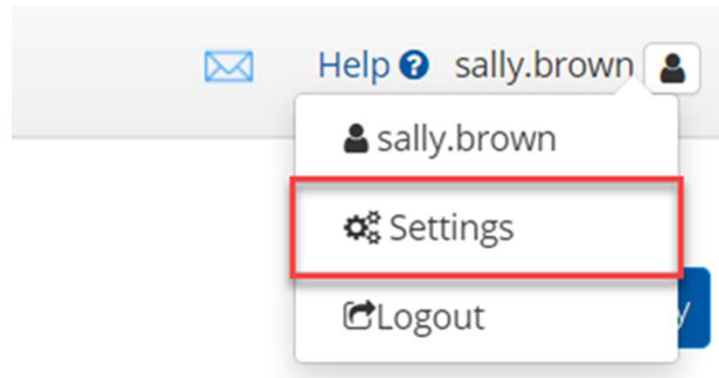
How to change your email address:

Click on your username or the person icon in the upper right corner.



PTC Updates: Email addresses continued

Click Settings from the dropdown.



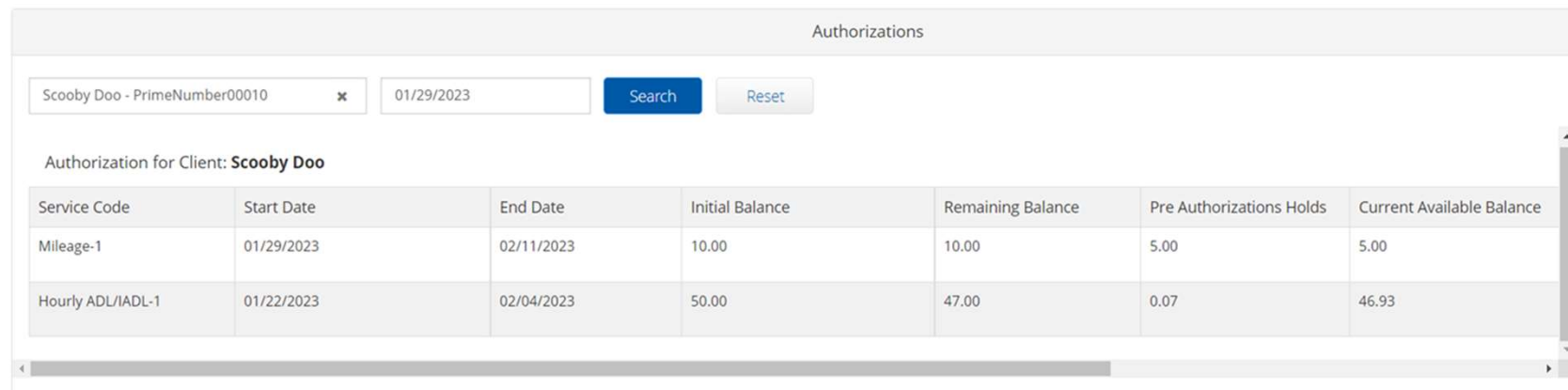
PTC Updates: Email addresses continued

Select the Change Email tab, enter your new email address, and select Change Email.

The screenshot displays the PTC user interface. On the left, a sidebar menu lists several options: 'CHANGED PASSWORD', 'ADD NEW PIN', 'CHANGE SECURITY QUESTION', 'CHANGE EMAIL' (highlighted with a red arrow), 'VERIFY MOBILE', and 'CHANGE USERNAME'. The main content area is titled 'Home / Change Email' and 'Change Email'. It contains three input fields: 'Current Email: *' with the value 'Sally.Brown@dhsosha.state.or.us', 'New Email: *' with the value 'Sally.Brown@odhs.oregon.gov', and 'Confirm Email: *' with the value 'Sally.Brown@odhs.oregon.gov'. The 'New Email' and 'Confirm Email' fields are enclosed in a red rectangular box. At the bottom right, there are two buttons: 'Cancel' and 'Change Email' (a blue button). A red arrow points down towards the 'Change Email' button.

PTC Updates: Authorization Widget

- The Authorization Widget allows you to see a consumer's authorizations including:
 - Initial balance
 - Remaining balance
 - Pre-authorization holds (pending entries)
 - Current available balance



The screenshot displays the 'Authorizations' widget interface. At the top, there is a search bar with the text 'Scooby Doo - PrimeNumber00010' and a date field containing '01/29/2023'. Below the search bar, the text 'Authorization for Client: Scooby Doo' is visible. The main part of the widget is a table with the following data:

Service Code	Start Date	End Date	Initial Balance	Remaining Balance	Pre Authorizations Holds	Current Available Balance
Mileage-1	01/29/2023	02/11/2023	10.00	10.00	5.00	5.00
Hourly ADL/IADL-1	01/22/2023	02/04/2023	50.00	47.00	0.07	46.93

Natural Supports in Service Planning

- If a natural support is identified as a contact and they are providing assistance in an assessed ADL/IADL, then the natural support should be added to the service plan.
- There is no need to include a natural support on the service plan if they are only providing assistance for non-assessed needs such as bill paying or pet care. This can be documented in the synopsis or narration.
- Adding natural supports to the service plan will be required for OPI-M and FCAP because it is a CMS requirement.

Natural Supports in Service Planning - continued

Contact's Roles

Natural Support ▼

Emergency Contact ▼

Type	Need	Assist level	Asmt Hrs	Alwd Hrs	Rem Hrs	Excp Hrs	Reason
ADL	Bath/Personal Hygiene	Minimal	5	3	2	0	OPI Program ▼
	Cognition	Minimal	3	0	3	0	Natural Support ▼
	Dressing/Grooming	Minimal	2	0	2	0	OPI Program ▼
	Mobility	Minimal	5	0	5	0	OPI Program ▼
I/ADL	Dinner / Supper	Minimal	2	0	2	0	Natural Support ▼
	Housekeeping	Full	9	3	6	0	OPI Program ▼
	Lunch	Minimal	1	1	0	0	▼
	Medication Management	Minimal	1	1	0	0	▼
	Shopping	Substantial	2	2	0	0	▼

Natural Supports in Service Planning - continued

Services For Plan #1					Pln Act
Row #	Services	Provider Name	Begin Date	End Date	Invalid Entry
1	Natural Support	TESTING, CHILD	02/17/2023	03/09/2024	☐
2	In-Home Care (HCW) Hou	TO BE SELECTED	02/17/2023	03/09/2024	☐

Spouse as paid caregiver

Can a spouse be a paid caregiver for an OPI consumer?

Answer:

No, spouses cannot be a paid caregiver through OPI or OPI Pilot.

Why not?

The OPI OAR does not state this specifically. The OPI OAR does reference other OARs.

411-027-0020(5) SPOUSAL SERVICES. The Department does not make direct payments to a spouse for providing community-based services except for in-home services as described in OAR chapter 411, division 030.

Provider Numbers

Can providers with a PSW-DD provider number work for OPI consumers?

Answer:

No, PSW-DD provider numbers will not work for OPI or APD consumers.

Why?

- HCWs and PSWs have different requirements and different collective bargain agreements.
- A provider can apply and have two separate provider numbers based on the program they were working for.
- A single provider can only work 40 hours/week combined for all programs. Having a separate provider number doesn't allow them to work more hours.

OPI-M and FCAP

- No final decision from CMS yet
- Check the OPI-M and FCAP dedicated page on CM Tools regularly for updates





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General OPI Policy Questions

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