



Oregon Project Independence

Monthly Power Hour
Meeting will begin at 2:05pm

OPI Power Hour

01/19/2023



OPI Information and Updates

Presenter:

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Topics today include:

- Transmittals
- Reminders
- OPI-M/FCAP updates
- Ticklers in Oregon ACCESS

APD-IM-22-126 2023 OPI Power Hour Webinar Schedule

- AAA Types: A & B
- Third Thursday of the month at 2:00pm.
- Registration is not required
- See transmittal or the CSSU training calendar for the link
- Please create your own recurring appointment

APD-IM-22-130 PTC: Business Process Updates

- AAA Types: A & B who use HCWs
- Business process links have been updated for accuracy.
- Please use the links in the transmittal or the PTC website for the updated business processes.

APD-IM-23-002 PTC: OR PTC DCI Staff Profile Management

- AAA Types: A & B who use HCWs
- Updated QRG (Quick Reference Guide) is now available
- Includes information on:
 - Adding staff profiles
 - Modifying staff profiles
 - Deactivating staff profiles
 - Reactivating staff profiles
 - Change email/phone report
 - Roles and permissions

Reminders: PHE extended

- PHE has been extended through April 11, 2023.
- Home visits and in-person assessments should be happening.
- While the public health emergency is in place, a telephone or virtual assessment can be approved.
- If a consumer is refusing an in-person assessment, staff case with supervisor or central office.

Reminders: End of SNAP Emergency Allotments

- Emergency allotments or emergency food benefits will be ending in February 2023.
- If individuals have questions about what their regular SNAP amount is, they can check their ONE account online or contact ONE customer service.

Reminders: Introduction to OPI Training

Registration is now open in Workday!

- February 21, 22, 23 and 24, 9:00am-3:00pm.
- Each day will be six hours, with a one-hour lunch break.
- In order to receive full course completion credit, you must attend all 4 days

Reminders: APD Leadership Update

- Erika Miller, APD deputy director of operations
- Jane-ellen Weidanz, APD deputy director of policy
- Vacant, APD deputy director of safety and regulatory

More information on how APD programs and units will be organized under the deputy positions will be shared shortly.

OPI-M and FCAP

- No final decision from CMS yet
- Check the OPI-M and FCAP dedicated page on CM Tools regularly for updates

Ticklers in Oregon ACCESS

Oregon Access [Office : Hermiston MSO (3013) Profile Type :- Branch]

File Edit Select Status Transfer View Mainframe Windows Help

Main Menu

 **Oregon ACCESS**

Select Worker : MF TRAINING ID, MF TRAINING ID

Case ☐ R A ☐ Screening ☐

Caseload
Branch ☐
All Access ☐

Last Name Search:

Person Search
Case Search
Call Search
Resource Dir
Reports
Ticklers
Print Forms
Narrative

Last Name	First Name	MI	SSN	Prime Nmb
READYAND				
SHOPPER				
ANDY				
ROBERT		E		
MISTER		F		
MORTICIA				
ERMO		E		
MARY				
ANTHONY		O		
CAPTAIN		O		
ANDY		Z		

Release
Training
Survey
El Time
Proy Search

Tickler Status

- Grayed out means there are no ticklers



- Red means that there is an unread tickler



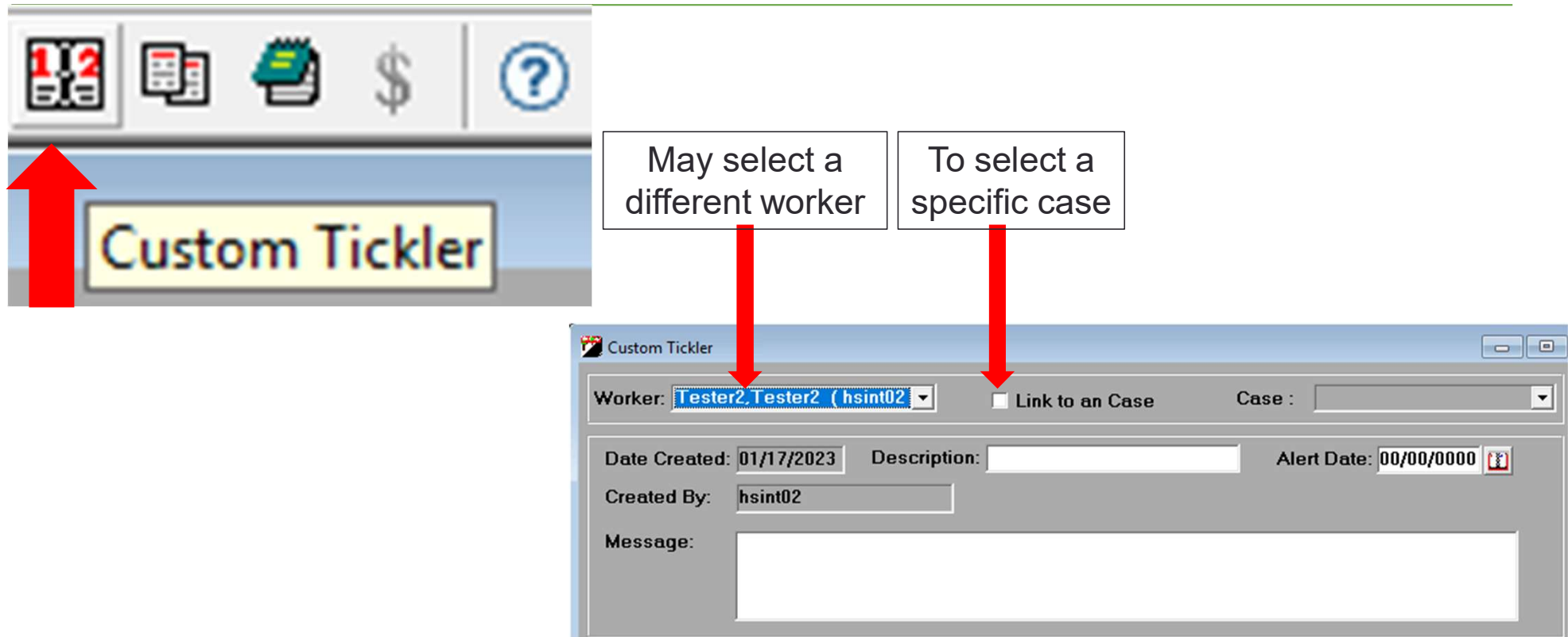
- Black means that all ticklers have been read but have not been deleted.



What are ticklers used for?

- To alert you that an action has taken place on an assigned case.
- Custom ticklers may alert of an action needed.
- Workload management
 - Reassessment scheduling
 - Follow-ups needed
 - Reminders to see if documents have been returned

Custom Ticklers



The image shows a software interface for 'Custom Ticklers'. At the top, there is a toolbar with icons for a calendar, documents, a notepad, a dollar sign, and a question mark. Below the toolbar is a yellow button labeled 'Custom Tickler'. A large red arrow points from this button to a window titled 'Custom Tickler'. Inside this window, there are several fields: 'Worker' (a dropdown menu showing 'Tester2, Tester2 (hsint02)'), 'Link to an Case' (a checkbox), 'Case' (a dropdown menu), 'Date Created' (a date field showing '01/17/2023'), 'Description' (a text field), 'Alert Date' (a date field showing '00/00/0000' with a calendar icon), 'Created By' (a text field showing 'hsint02'), and 'Message' (a large text area). Two text boxes with arrows provide instructions: 'May select a different worker' points to the 'Worker' dropdown, and 'To select a specific case' points to the 'Case' dropdown.

May select a different worker

To select a specific case

Custom Tickler

Worker: **Tester2, Tester2 (hsint02)** ☐ Link to an Case Case :

Date Created: **01/17/2023** Description: Alert Date: **00/00/0000**

Created By: **hsint02**

Message:





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General OPI Policy Questions

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