

OPI Power Hour

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OPI Information and Updates

Presenter:

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Topics today will include:

- Transmittals
- Pandemic Transition
- 1115 waiver updates

APD-AR-22-011 2022 Updated OPI Fee Schedule and Consumer Hourly Rate

- AAA Types: A & B
- 2022 Federal Poverty Level has been updated
- New fee schedule should be used at the annual reassessment effective March 1, 2022
- Fee Schedule on the CSSU website goes up to household of 6

<https://www.oregon.gov/dhs/SENIORS-DISABILITIES/SUA/Pages/OPI.aspx>

APD-IM-22-016 OR PTC DCI System Update – 23.99 Limit

- AAA Type: A & B
- Effective February 16, 2022 - If a Provider attempts to create a time entry for over 23.99 hours, the entry will be rejected upon clock-out.

APD-IM-22-019 PTC General

Updates March 2022

- AAA Types: A & B
- OR PTC DCI is not compatible with Internet Explorer!
- Topics Include:
 - How to find the provider number on a provider's OR PTC DCI profile
 - Update to business processes
 - Notes functionality in OR PTC DCI
 - Tips for branch transfers
 - Provider wants a print-out of all their entries

APD-IM-22-019 PTC General Updates March 2022 (continued)

- Tips for when a consumer switches programs:
 - If a Consumer switches programs but keeps the same Provider (for example, if they switch from OPI services to APD, or vice versa.), it is extremely important to email the PTC Support team as soon as possible.
 - Why- The change in program means there will be a new service account created for the Provider and Consumer. This also means the Provider will have two service codes for the same Consumer until we have unlinked the old service account. The two service codes could cause confusion and possible errors in time entry.

APD-IM-22-021 PTC Unlinking Consumers and Providers in OR PTC DCI

- AAA types: A & B
- When a provider stops working for a consumer for any reason, their profiles need to be unlinked.
- Reasons may include:
 - Consumer no longer receiving services (entered a facility, passed away, moved out of state, etc.)
 - Provider no longer working for the consumer (resigned, terminated by the consumer or APD, moved out of state, etc.)

APD-IM-22-021 PTC Unlinking Consumers and Providers in OR PTC DCI (continued)

- It is important to have the PTC Support team unlink providers and consumer in OR PTC DCI
- Local office staff should NOT unlink Consumers and Providers or inactivate profiles themselves. All requests must go through the PTC Support team.

APD-IM-22-021 PTC Unlinking Consumers and Providers in OR PTC DCI (continued)

Part 1: Complete steps in DHR (done by the OPI voucher clerk)

Part 2: Complete steps in OR PTC DCI (OPI case manager or voucher clerk)

- Update the end date of the current authorization to the last day the provider worked.

APD-IM-22-021 PTC Unlinking Consumers and Providers in OR PTC DCI (continued)

Part 3: Email PTC.Support@dhsosha.state.or.us

The email must include the following information:

- *Subject:* Unlink Consumer and Provider
- *Body of email:*
- Consumer name and prime number
- Provider name and 6-digit Provider number
- Last day worked
- Reason for unlinking
- Whether the profile(s) needs to be inactivated

Pandemic transition

- Current in-person guidance will remain in place until new guidance is released.
- Follow guidance provided in [APD-AR-21-066](#)
 - Beginning December 1, 2021, APD/AAA case management including assessments shall begin to resume in-person activities with Oregonians.
 - Local Office Staff may ask questions to screen for COVID-19 symptoms when setting up an appointment with an Oregonian who is not a resident of a long-term care facility.
 - APD/AAA staff should continue to wear masks and appropriate PPE when performing in-person activities. Local offices should provide appropriate PPE following their agency direction and collective bargaining agreements.

Pandemic transition

- Individual's cases should not be closed during the federal public health emergency based on their need of an in-person assessment, refusing in-person contact with staff, or if are actively experiencing COVID-19 symptoms or recently exposed.
- Case Managers should document when they are not doing in-person assessments in OACCESS(OA). The service should be provided through alternative means such as telephonic or virtual, until the federal public health emergency is lifted.

Pandemic Transition and OPI case closures

- Follow guidance provided in [APD-PT-21-022](#)
- OPI reassessments conducted in-person which result in an SPL that your AAA doesn't serve can be closed following your local process.
- OPI reassessments conducted in-person which result in a reduction of hours or services can be reduced following your local process.

1115 Updates

- Oregon Administrative Rule writing has begun for OPI-M and FCAP.
- Training Unit for Services and Supports (TUFSS) is starting to develop updated training.
- Policies, procedures, training guidelines, business processes, work-flow charts are all being created.
- Budget amounts should be released to AAAs soon.



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General OPI Policy Questions

OPI.Policy@dhsosha.state.or.us