

Oregon Project Independence

Consumers receiving OPI and OHP Plus benefits

Purpose: To provide additional detail and steps for case managers to take in response to [APD-AR-22-002](#) Oregon Project Independence and Medicaid Eligibility – post ONE

1. Review monthly spreadsheet that identifies OPI consumers who have an active Medicaid case.

APD-1091 OSIPM/OPI List - Traditional Population
Report Period: 01/05/2022
Data Source: OBI Data warehouse (DSS medical enrollment) and Oregon Access Public Database
Report Description: Produces list of all OPI clients with active Medical for review

2. Verify that the consumer is receiving OHP Plus benefits by checking the [IE/ME screen in Oregon ACCESS](#).
3. Notify the consumer that they cannot receive OPI and OHP plus benefits at the same time.
4. If the consumer has questions about their OHP plus benefits they are receiving, provide the contact number for the [local APD office](#) or ONE customer service 1-800-699-9075 and advise them to speak with an eligibility worker.

NOTE: The inability to receive OPI and Medicaid (OHP plus) at the same time is an OPI eligibility factor. It is expected that OPI case managers assist consumers in understanding OPI eligibility requirements and confirm consumers meet eligibility requirements of the OPI program.

Scenario One: Consumer applies for Medicaid services

- Consumer is not on Medicaid but may be eligible for services through APD. This may include state plan personal care (SPPC) or Medicaid in-home services.
- Discuss Medicaid and OPI with the consumer and the different ways the programs serve people.
- If the consumer is interested, follow your local process to refer to APD or your internal Medicaid program.
- Communicate with the APD case manager or intake worker. If the consumer is eligible for Medicaid and wishes to move to the Medicaid program, coordinate the closure date of OPI.
- If there are any issues around final payments during the switch over, email OPI.policy@dhsosha.state.or.us
- If consumer is not eligible for Medicaid long term services and supports and they choose to continue receiving OHP plus benefits, close OPI according to local AAA procedure. See below for sample language.

Scenario Two: Consumer chooses OPI

- Consumer chooses to remain on OPI and close OHP benefits.
- The consumer must initiate the request to close their OHP plus benefits, but the OPI case manager can help. There are two ways for this to happen:
 - Have the consumer, or assist the consumer, to call the local APD office or ONE customer service and speak with an eligibility worker to request a case closure.
 - Print the MSC 457D form and mail it to the consumer (this is slower)

1. Consumer must initiate OHP closure within a reasonable amount of time but no more than 30 days. Suggested timeframe is the end of the next pay period or the end of the month, whichever is later.
2. Narrate the agreed upon date and set a reminder to check the IE/ME screen to confirm that the OHP case has been closed.
3. If no end date is listed for OHP plus, check with the consumer to confirm they would still like to remain on OPI and end their OHP benefits.
4. OPI services will be placed on hold for no longer than 30 days to allow the consumer time to request OHP closure. Send written notice to consumer and narrate. See below for sample language.
5. At the end of 30 days, if OHP plus has not been closed, send closure letter.

Sample language for OPI case closure:

Per OAR 411-032-0020 (1)(a)(B), “each individual must not be receiving financial assistance or Medicaid,”

You are currently receiving Medicaid (e.g. Oregon Health Plan) and your OPI case will be closed on (insert date.)

You may reapply at anytime by contacting the ADRC at 1-855-673-2372.

Sample language to place OPI services on hold:

On (insert date of conversation), you were notified to continue receiving OPI services, your Medicaid (Oregon Health Plan -OHP) benefits needed to be closed. As of (insert today's date), your OHP benefits are still in effect. Your OPI services will be placed on hold until (insert date 30 calendar days ahead) to allow you time to close your OHP benefits. To request your OHP benefit closure, contact Aging and People with Disabilities at (insert local APD office number) or ONE customer service at 1-800-699-9075. Please notify your case manager of the OHP closure prior to (insert date 30 calendar days ahead) to resume your OPI services.