

# OPI Power Hour

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## OPI Information and Updates

Presenter:

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# Topics today will include:

- Transmittals
- Provider Time Capture (PTC)
- OPI Training

# APD-PT-21-022 Oregon Project Independence case closures

- AAA types: A & B
- Effective 7/6/2021
- Assessments may now be conducted in person. Staff should continue to wear masks and appropriate PPE when performing in-person activities.
- Follow local process for case closures for consumers who do not meet SPL

# APD-IM-21-063 APD COVID Vaccination Equity Complaint Process

- AAA Types: A & B
- OHA's COVID vaccine complaints process is not public facing. This resource is for staff only.
- If you receive a complaint that is equity related (ADA, accessibility, other barriers), follow the step-by-step guidance that is included.

# APD-IM-21-065 Vaccine Assistance Coordination Call Center

- AAA types: A & B
- Toll-free vaccine assistance line now available
- Staffed Monday-Friday between 8 a.m. to 5 p.m. PST
- Oregonians may call 1-833-685-0843 or send an email to [Vaccine.Assistance@dhsoha.state.or.us](mailto:Vaccine.Assistance@dhsoha.state.or.us)

# APD-IM-21-075

## New Vaccination/Testing Requirements not Applicable to HCWs

- AAA types: A & B
- Rules that require health care workers to be either vaccinated or be regularly tested for COVID19 do not apply to home care workers

# Provider Time Capture: OR PTC DCI

- Pilot is currently happening in Jefferson, Crook, Deschutes, Clatsop and Tillamook counties.
- Statewide begins on September 12, 2021.

# APD-AR-21-038 OR PTC DCI in-home consumers time tracking options

Audience: Providers who are most comfortable with and have access to a smart phone or an internet connected tablet.

## **OR PTC DCI Mobile App**

Free mobile application used on a smart phone or device

**Provider:** Uses daily to clock in and out at the start and end of each shift.

**Consumer:** No action is required but can be used with a PIN or Password, E-Signature or OR PTC DCI Web Portal to sign off on time if desired.



# OR PTC DCI in-home consumers time tracking options

Audience: Providers who are not as comfortable with technology, or those who do not have access to a smart phone. This option requires a provider to log onto a web-based portal in order to submit time.

## **OR PTC DCI Fob**

Small device affixed  
in the Consumer's  
home where  
services are  
provided

**Provider:** Record fob codes daily  
on a timesheet to be entered  
into the OR PTC DCI Web Portal  
at the end of the pay period.

**Consumer:** No action is needed  
by the Consumer for this  
method.

# OR PTC DCI in-home consumers time tracking options

Audience: Providers who do not have access to a smart phone or internet access to enter time into the web-based portal. This method requires a landline phone in the consumer's home.

## **OR PTC DCI Landline**

Uses a landline touchtone phone in the home where Consumer's services are provided

**Provider:** Uses the Consumer's landline to call 800 number at start and end of each shift.

**Consumer:** Only requires action from Consumer to enter PIN via phone for historical entries.

\*This option requires no internet connection for EVV compliant entries.

# APD-AR-21-044 PTC Statewide In-Home Services ONGO Data Clean Up Request

- Local leadership has been contacted with the list of affected consumers/HCWs.
- Voucher clerks may be reaching out to case managers for assistance to confirm correct branch numbers.
- It is important to void outstanding vouchers if the provider is not working and/or the vouchers were set up in the branch that differs from where the consumer is served.

# APD-IM-21-071 PTC Statewide Go-Live Announcement

- AAA types: A & B
- Training for staff began on August 6 and go through September 10.
- Instructions on how to create an “Extended Enterprise Learner” account on Workday Learning is included.

# APD-IM-21-074 PTC Statewide Go-Live Announcement Mailer

- This mailer is being sent to the mailing address on file for each consumer and provider currently using paper vouchers and impacted by the PTC project.
- Available in 14 languages
- <https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/me2648a.pdf>

# APD-PT-21-024 PTC EVV Non-Compliance, Violations, Corrective Actions

- AAA Types: A & B
- The expectation is for HCWs to meet all compliance requirements.
- APD Central Office will monitor HCW EVV compliance.
- APD will provide additional guidance on any potential disciplinary actions later as HCWs become accustomed to using OR PTC DCI.

# APD-PT-21-025 OR PTC DCI Policies and Procedures

- AAA types: A & B
- Updated policies related to :
  - New or updated authorizations
  - Time and mileage entries
  - Valid Claims
  - Pended Claims
  - Misc policy scenarios

# Introduction to OPI Training

- 4-day training (20 total hours)
- September 9, 14, 16, and 22
- 10:00am-4:00pm PST
- Register through Workday Learning





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General OPI Policy Questions

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