



Oregon Home Care Commission (OHCC)
Meeting Minutes
March 2, 2023

Members Present:	Commissioners Ruth McEwen, George Adams, Mary Mayer, Mark King, Marsha Wentzell, Paul Johnson
Members Absent:	Commissioner Randy Moore
Others:	Anna Lansky, Brian Holman, Judi Richards
Staff:	Cheryl Miller, Roberta Lilly, David Vining, Massarra Eiwaz-Ransom, J Jay, Heidi Alasio

Meeting Called to Order

The meeting was called to order at 10:02 AM by Chair McEwen.

Introductions

Introductions were made.

Adoption of Agenda

Commissioner Mayer **moved** to approve the March agenda. Commissioner Adams **seconded. Motion moved.**

Approval of Minutes

Commissioner Mayer **moved** to approve the January 2023 minutes. Commissioner Adams **seconded. Motion moved.**

Announcements

Introductions were made. J Jay is the new OHCC Customer Relations Coordinator. She will be supporting workers in her new role.

Commissioner Adams mentioned the February RAC meeting dealing with an ordinance about nursing home funding. They are deciding on which service areas the funds should be spent. The next RAC meeting is March 15, 2023. He will forward the information to Heidi to share with commissioners.

Public Testimony

None.

Oregon Association of Area Agencies on Aging (O4AD) Report

None. Commissioner Moore was absent today.

Oregon Disability Council (ODC) Report

Commissioner King has no updates.

Aging and People with Disabilities (APD) Report

Commissioner Johnson reported.

The Grand Pad Pilot Project is a user-friendly tablet designed for older adults and people with disabilities. They were hoping to have 375 consumers for the pilot to

test the device which is designed to ease loneliness and social isolation. They now have all 375 participants and 50 consumers on the waiting list. They have seen that the device is helping with voice and video calls with friends and family, website access, and games. The pilot is due to last through December 2023. APD Leadership will later review the success of the program and will decide if the project should continue.

The Grand Pad organization is based in Minnesota. They provide participant services to individuals 24/7, 365 days a year.

APD is working with case managers, so that they can support the consumers who are using the device.

Governor's Commission on Senior Services (GCSS)

Commissioner Mayer sent a paper to share on Understanding Levels of Care for Facilities in Oregon describing each type of facility in detail and the costs of each. Heidi will send this out to commissioners.

Community Advisory Committee/CCO

Commissioner Adams reported that the CCOs are collaborating with CACs on 3.0. There is concern over non-emergency medical transportation by both agencies.

Commissioner Wentzel added that many states are having trouble with NEMT, and several are contracted with a single out-of-state provider. For example, Legisticare is outside of Oregon, but they serve several states.

OHCC Executive Director Report

Cheryl Miller, OHCC Executive Director, reported.

OHCC Workforce Collaborative Resiliency, Sustainability, and Growth

We know that in Oregon and throughout the nation, there are workforce shortages in the long-term care system. The OHCC is addressing the shortage through community partnerships. We also recognize that there are regional differences within Oregon.

The OHCC Workforce Collaborative Meeting was canceled in February due to inclement weather. The next meeting will be March 23, 2023, from 1:00-2:30 PM. There were over 60 people in attendance in January.

APD Legislative Bills

- APD meets every Wednesday from 12:00-1:00 PM.
- The final meeting is scheduled for June 28, 2023.
- Cheryl sent this information to commissioners.

House Bill (HB) 2500 would require the State to pay providers for transportation to and from work. The concern was raised by individuals in Eastern Oregon for personal support workers who travel more than 15 miles each way to and from work. There may be impacts on state systems to calculate and pay the mileage. More updates to follow.

HB 2804 would require workload models to assess workforce capacity and needs in each of the department's divisions by February 1st of each year. This appears to be focused on employees. More clarity is needed.

HB 2869 instructs ODHS to study programs and services administered by APD. APD would need to provide a legislative report by September 15, 2024.

HB 3149 deals with collective bargaining and adds new topics about safety issues, on-the-job safety, and safety levels. This is a consumer-directed program and is not something that is typically collectively bargained. This is a union-related bill.

Senate Bill (SB) 92 requires ODHS to study potential strategies to ensure that recipients of public benefits who are eligible to serve on boards or commissions can be compensated for their services without losing eligibility for benefits. O4AD is working on amendments to the bill.

SB 104 requires ODHS to evaluate implementation of certification of agency with choice service providers and to submit findings to the Legislative Assembly related to health no later than September 15, 2024. DD is moving forward with this, and there is interest for APD to do the same.

SB 402 charges ODHS to enhance the capacity of the long-term care workforce and increase the quality of services in the state.

SB 415 looks at workforce development and drawing people into the clean energy workforce from various backgrounds and underserved populations. The Higher Education Coordinating Commission will lead the effort. The bill also directs the

Governor's Office to establish a plan to implement recommendations for improvements to workforce development system.

SB 420 would direct ODHS to provide services to people with traumatic brain injuries and to convene Brain Injury Advisory Committee.

OHCC Provider Recruitment Pilot Project

OHCC is partnering with AlignMark and DocuSign to implement the new Provider Recruitment Pilot Project. This is a 6-month pilot project that will include marketing, technology, and an online application that will be sent directly to local offices. Participants in the collaborative and the commission will receive monthly updates in 2023. We are seeking participants from Marion, Umatilla, and Coos counties to participate in the pilot project.

Other Items

Commissioner Adams noted that the disability community is interested in Bill 950 dealing crimes against people with disabilities.

Cheryl noted that OHCC meets once a month with the Joint Issues Committee where the OHCC, State and the Union meet to address any concerns raised by all parties. If you have an issue or concern, please let Cheryl know, and she will include the topic on the meeting agenda. The meeting participant list aligns closely with the Collective Bargaining Agreement requirements. One concern is response time from case managers and how to address emergency situations. On-the-job safety is another ongoing topic. OHCC is nearly ready to release the new Care Provider Guide. David Vining will share the final version with commissioners when it is ready.

OHCC Budget Report

Brian Holman, APD Fiscal Analyst, reported for January 2023. 79.2% of the budget is complete.

OHCC Budget

- Total budget-\$9,916,680
- General Funds (GF) & Other Funds (OF)-\$ 6,580,359
- Federal Funds (FF) expended-\$587,233 (17.60%)
- General Funds (GF) & Other Funds (OF) expended-\$4,333,991 (65.86%)
- Total Fund Expenditures-\$4,921,225 (49.63%)

- Projected Savings-(\$85,418)

OHCC Administration

- Total budget-\$9,404,032
- GF & OF expended-\$4,102,265 (65.77%)
- Total FF expended-\$456,346 (14.41%)
- Total Expenditures to date-\$4,558,611 (48.48%)

OHCC Admin Units-Breakdown of the admin budget referenced above. The admin units consist of:

- Administration total budget-\$5,664,256
- Admin expended-\$3,120,657 (55.09%)
- Homecare Worker Training expended-\$406,795 (19.77%)
- Employer Resource Connection expended-\$975,449 (89.46%)
- HCW Registry (FF Match) expended-\$11,808 (14.39%)
- HCC Commissioners expended-\$3,709 (33.08%)
- Workforce Development expended-\$36,261 (9.59%)
- Provider Parking Reimbursement expended-\$3,932 (3.28%)

Personal Support Worker (PSW)-Developmental Disabilities/Mental Health (DD/MH)

- Total Budget-\$262,349
- Total expended-\$ 134,316

Employer Resource Connection (ERC)

- Total Budget-\$261,360
- Total expended-\$297,160 (113.70%)

DD/MH Committee

Total Budget-\$989

Total expended-\$0 (0.00%)

Traditional Health Worker (THW)

- Total Budget-\$88,000
- Total expended-\$7,691 (8.89%)
- THW Training budget-\$86,500
- THW Training expended-\$7,691 (8.89%)
- THW Committee budget-\$1,500

- THW Committee expended-\$0 (0.00%)

Enhanced/Exceptional Workers

- Total Budget-\$162,299
- Total expended-\$57,763 (35.59%)

Training Stipend

Total Budget-\$1,090,000

Total expended-\$566,358

Training Stipend by Unit

- PSW/DD budget-\$180,000
- PSW/DD expended-\$ 111,480 (61.93%)
- PCA/HSD budget-\$10,000
- PCA/HSD expended-\$2,564 (25.64%)
- HCW/APD budget-\$ 900,000
- HCW/APD expended-\$452,313 (50.26%)

Training Revenue to date-\$925.00

Office of Developmental Disabilities Services

Anna Lansky, Interim ODDS Director, was ill today.

Workers' Compensation Report

Kelly Rosenau, OHCC Workers' Compensation Coordinator, reported.

Homecare Worker Claims (October-December 2022)

- 21 claims
- Avg. age: 53
- 7 nondisabling claims
- 8 were safety trained
- 19 had health insurance
- 5 live with consumer
- 3 related to consumer-employer
- 2 post-termination claims

Causes of Injuries:

- 7 lifting
- 6 fall/slip/trip

Injured Body Parts

- 6 shoulders
- 5 backs

Personal Support Worker Claims (October-December 2022)

- 7 claims
- Avg. age: 45
- 1 third-party involvement claim (car accident, fall in store, etc.)

Causes of Injury

- 3 motor vehicle accidents (2 providers had no insurance)
- 2 falls/slips
- 1 struck/injured by person
- 1 strain/injury by lifting

Injured Body Parts

- 2 necks
- 1 shoulder

CPR/First Aid Report

Kelly Rosenau, OHCC Workers' Compensation Coordinator, reported for May 2022-January 2023.

- In person classes started back up in May 2022.
- 467 providers were certified with OHCC in-person classes.
- 12 virtual classes were offered.
- 94 providers were certified with outside training courses.
- 573 total providers were trained and certified.

As of January 31, 2023:

- 38 providers completed online CPR/First Aid Training and Certification
- 12 providers completed the virtual CPR/First Aid Training and Certification

Certified by other outside Training Sites:

- 94 providers attended outside training sites.
- 502 providers are eligible but still have not taken the training.
- Notices are being sent out to providers who need to complete trainings.

Totals trained in other languages:

- 56 Russian
- 21 Arabic
- 8 Spanish
- Total: 85 providers
- Somali classes will be offered in the spring.

Employer Resource Connection (ERC)

Nancy Janes, OHCC Employer Resource Connection Coordinator, reported.

ERC Customer Satisfaction Survey

- APD consumers served: 616
- DD/MH consumers served: 116
- Nancy reviewed comments from survey calls for APD and DD/MH services.

Nancy is waiting for Creative Publications on her ERC materials related all program changes.

The RFP is assigned to a contract writer. She will be in contact with them.

Developmental Disability/Mental Health (DD/MH) Committee Report

Massarra Eiwaz-Ransom, OHCC DD/MH Coordinator, reported for January, February, and March 2023.

Brion Peterson is a new applicant. He is a service coordinator and would like to be a point person for Children's In-home Intensive Services where he has worked since 2018. He also worked in Jackson County DD services. The DD/MH Committee voted on him yesterday. Commissioners reviewed his application today and voted.

Commissioner Mayer **moved** to motion. Commissioner Adams **seconded**. **Motion carried.**

OHCC Training Program

- Dale Mayuiers shared training updates
- How to register for classes
- Consumers can attend classes, also
- ERC training program and resources were shared

Review of Committee Responsibilities in February

- Recommended changes in language for collective bargaining. The committee has responsibilities and language in their by-laws which is very vague. Cheryl noted that further conversation is needed.
- Recommended differentiating type of registry we have (Carina or the OHCC Registry)?

Training Systems Visual for PSWs

- Committee requests a better visual overview of trainings for PSWs.
- They have been working on a visual for required trainings, continuing education, and certifications. Cheryl recommends reviewing them with Shelly Reed at ODDS and Roberta Lilly and Melanie Ewell at OHCC. Both she and Becky Smallwood are committee members and are providing feedback. They plan to pilot two visuals this month.
- Carewell and David Vining will be involved in the review.

Bills the Committee is Following

- HB 2500 allows for mileage reimbursement for all providers traveling more than 15 miles one way to support consumers (not typically a Medicaid funded service).
- SB 646 and SB 91- addresses paying parents of minor children for attentive care.
- Discussed the Governor's Recommended Budget (GRB) and the legislative process for approving/disapproving it. Katie Rose addressed this.

Traditional Health Worker (THW) Report

Massarra Eiwaz-Ransom, THW Coordinator, reported for January 2023.

THW Commission/Program

- Nearing final stages of online THW application
- Rollout of stage 1 is possibly March 2023

- THW program is working on a competency test for those who did not take recertification courses.
- Organizing a Coordinated Care Organization (CCO) 3.0 Workgroup to discuss rollout
- Coordinating workgroup for CCO contracts
- Background Check Process will be required for THWs in general instead of each worker type.

Legislative Session 2023

- HB 2445-Authorizes independent behavioral health certification entity that meets specific requirements for addiction specialists working with CCOs.
- HB 2993 proposes adding member representation to the THW category for a Community Education Worker Specialist.

OHCC THW Program

- Personal Health Navigator curriculum is near completion. OHCC is working with CCOs and stakeholders
- Community Health Worker Trainings continue. They are working on adding Arabic speaking providers.

Other

Commissioner Adams inquired if someone could move the stipend bill through the House. Chair McEwen added it will not pass until the rules are written.

Adjournment

The meeting was adjourned at 12:48 PM by Chair McEwen.

2023 Attendance Record

Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Johnson	P	E	P									
King	E	P	P									
McEwen	P	P	P									
Moore	P	E	E									
Wentzell	P	P	P									
Mayer	P	P	P									
Adams	P	P	P									

E=Excused, U=Unexcused, I=In-Person, P=Phone, effective 3/1/18

Attachments:

- Oregon Home Care Commission Agenda, March 2, 2023
- OHCC February 2023 Minutes
- OHCC Executive Director Report, March 2023
- Activity Report, APD Community Partner Meeting
- OHCC Budget Report, January 2023
- ERC Customer Satisfaction Survey, Fall 2022
- CPR/First Aid Report, Q4 2022
- HCW Claims Report, Q4 2022
- PSW Claims Report, Q4 2022
- DD/MH Committee Report, January-February 2023
- THW Committee Report, January-February 2023