



**Licensed Child Caring Agency Unannounced Site Visit Report
Homeless, Runaway, Transition Living Shelter**

Licensee: Janus Youth Programs

Executive Director: Dennis Morrow

Board Chairperson: Sue Campo

Date of Unannounced: May 1, 2023, May 2, 2023, and May 9, 2023

Programs: Annex 1, Bridge House, and Porch Light / Street Light

Licensing Coordinator: Ed Wyller

Other Regulatory or Accrediting Agencies: Oregon Youth Authority (OYA)

Purpose: Per OAR 419-400-0240 (1)(b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
Additional Findings Related to SB 710: 413-215-0077 (8)(e): Update Policy regarding restraints and seclusion 413-215-0077 (11)(e): Each child agency shall provide notice regarding how to access the quarterly reports to the parents or guardians of children in care in the program. The child caring agency shall provide the notice upon the child in care's admission and at least two times each year thereafter.	Yes ☐ No ☒	Reviewer found documentation related to the requirements of senate bill 710 in current youth charts. This is no longer a finding and Bridge House is now in compliance.

• Repeated Finding: Bridge House: Youth charts were missing SB 710 information.		
Additional Findings Related to SB 710: 413-215-0078 (1) Each child in care receiving services from a child caring agency must be given the following: (a) Instruction regarding how a child in care may report suspected inappropriate use of restraint or seclusion. (b) Assurance that the child in care will not experience retaliation for reporting suspected inappropriate uses of restraint or involuntary seclusion. (c) The telephone number for the toll-free child abuse hotline described in ORS 417.805 and the telephone numbers and electronic mail addresses for the program's licensing agency, the child in care's caseworker, and attorney, the child in care's court appointed special advocate and Disability Rights Oregon. • Repeated Finding: Bridge House: Youth charts were missing SB 710 information.	Yes ☐ No ☒	• Reviewer found documentation related to the requirements of senate bill 710 in current youth charts. This is no longer a finding and Bridge House is now in compliance.

New Findings from Site Visit	Comments
No new findings – N/A	• Good work!
Interview Summary	

Annex 1: I interviewed two of the three Annex 1 youth. The other youth was at work and unavailable. I interviewed each youth at Annex 1 separately. Staff were not present, and interviews were private. Both residents have been in the program, and both are soon to leave to their own apartment. Residents reported feeling safe at Annex 1. On a scale from 0-10 (0=worst program, 10=best program) residents reported Annex 1 to be a 7, and a 10 on that scale. Both residents reported learning the following skills at Annex 1: how to budget money, rental/tenant rights, how to apply for benefits at work, how to do taxes, and how to open a bank account. Food is reported to be good as they shop for their own food and prepare it. Both work at OMSI and enjoy working there. For fun residents reported going to mall, gym, skateboarding, and riding a scooter. When asked if given a magic wand and could improve the program within reason what would they do, one youth reported it was perfect and do nothing. The other resident reported wanting better appliances, such as instead of a coffee maker that uses coffee grounds, having a Keurig KCup maker.

When speaking with staff they were excited about the two residents' success in program and saving money to go out and live independently soon.

Bridge House: I interviewed two residents that were available at Bridge House. I met with each independently and in a private area. Both residents reported feeling safe. Both reported the food to be good as they make their own meals. The house dinners on Wednesdays were reported to be good. On a scale from 0-10 (0=worst program, 10=best program) residents reported Bridge House to be an 8, and 10 on that scale. The resident that reported Bridge House an 8 was due to other residents' behaviors. This resident reported "Staff are amazing" and reported one staff to be "greatest person ever met" For fun residents reported: having tv in room, playing video games, skateboarding to friend's house. Reported skills learned: house skills, responsibilities, learning how to take care of self, and learning how to save money. When asked if they had a magic wand and could improve the program within reason what would you do, one resident reported "make one resident pick up after themselves" the others resident reported "Nothing, best program".

Spoke with the one staff on duty who reports things are going well.

Porch Light: I interviewed two residents independently in a private area before Porch Light is closed for the day. Both reported feeling safe in program. Both indicated that food is "pretty good". On a scale from 0-10 (0=worst program, 10=best program) residents reported Porch Light to be a 5, 7 on that scale. When asked further regarding why a 5, resident reported "staff are amazing and help you the best they can". "It's not the program; it's the other residents". The other resident reported, "Love the staff". When on-site youth reported the following fun activities: watching movies, writing, drawing, and calling families. Both spoke about the art closet and the great supplies. When asked if they had a magic wand and could improve the program within reason what would you do, one resident reported having better clothes in the clothing closet. The other resident reported, "Nothing needs to be improved, just fine the way it is".

One new staff member reported loving working at Porch Light and looks forward to work. Another staff reported only working night shifts is difficult.

Street Light: I interviewed two residents independently in a private area before Street Light closed for the day. Both reported feeling safe in the program. On a scale from 0-10 (0=worst program, 10=best program) residents reported Street Light to be a 6, and 7 on that scale. Staff were described as "help out as much as they can" and "staff really deescalate situations well". Program was described as providing great resources for "homeless youth". "Good people". Food was described as "ok" and "not good". Residents reported the following activities at Street Light: play cards, watch tv, read, and play video games. Resident reported Steet Light is clean and that both staff and residents work to keep it clean. When asked if they had a magic wand and could improve the program within reason what would you do, one resident reported "take away hostility between residents and improve the clothing closet". The other resident reported he wants better residents in the program, as most residents use narcotics.

Staff members report work is difficult, and working night shifts is hard.

Observations

Annex 1: I observed the upstairs apartment to be very neat and orderly. The downstairs apartment was in transition as the two residents are in the process of moving out. They had furniture and recently purchased items in boxes for their new apartment outside of the program.

Bridge House: I observed the program's yard to be in great shape. In talking with staff on duty program has hired a yard service that has done a fantastic job in the Bridge House yard. Bridge House is set to add a new fence as another layer of security for its residents. House was found clean, orderly, and staff was welcoming. Interactions between residents and staff were positive and supportive.

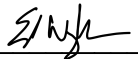
Porch Light: I observed staff getting residents out of the shelter in an orderly and supportive manner. After residents had left the shelter staff began cleaning and starting laundry getting ready for intakes later this evening when shelter re-opens for the next night. I found the program to be clean and organized. Breakfast was available for residents. A new metal door was replaced that was recently kicked in by a former angry resident.

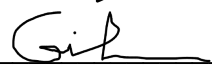
Street Light: I observed staff working patiently with a resident that was not leaving the shelter by the designated time. Staff gave space switched out and continued to work with the resident and their eventual planned departure. Staff continued to clean the shelter preparing for intakes late tonight. I found the program to be clean and organized. A new metal door was replaced that was recently kicked in by a former angry resident.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report Janus Youth Programs must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to Ed Wyller Edward.Wyller@odhsoha.oregon.gov

Licensing Coordinator's Signature:  Date: 5/22/23

Manager Review:   Date: 5-18-2023