



Licensed Child Caring Agency Unannounced Site Visit Report Residential Care

Licensee: Janus Youth Programs

Executive Director: Dennis Morrow

Board Chairperson: Sue Campo

Programs: Buckman, Cordero, Atlas (formerly known as Imani), and Rivera

Date of Unannounced: May 1, 2023 and May 2, 2023

Licensing Coordinator: Ed Wyller

Other Regulatory or Accrediting Agencies: DHS Treatment Services and Oregon Youth Authority (OYA). CARF Accreditation for Imani

Purpose: Per OAR 419-400-0240 (1)(b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings Unannounced Site Visit 10-17-2022	Repeat Findings Further Action Needed	Comments
Physical Plant 413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair Repeated Finding: Rivera House • Roof has tarp with cinder blocks that are not holding tarp in place • Exterior door leading from kitchen to patio is difficult to open and close due to top door hinge is not secure. Screws are pulled from door frame. • Overall program cleanliness is poor. Floors need cleaning and vacuuming throughout entire building • Kitchen was found to be not clean • Bathroom's toilets have not been cleaned with buildup throughout the entire toilet bowl • Showers moldy and need to be deep cleaned • Yard has not been maintained – One side has blackberry vines covering the sidewalk exit. During youth interviews one youth reported that during a	Yes ☒ No ☐	Rivera House: Reviewer found the following areas now addressed: • Roof has tarp with cinder blocks that are not holding tarp in place • Exterior door leading from kitchen to patio is difficult to open and close due to top door hinge is not secure. Screws are pulled from door frame. • Kitchen was found to be not clean • Youth rooms were messy and would make conducting a room search quite difficult Repeated Finding: Rivera House: • Carpet upstairs is dirty and in need of being vacuumed.

fire drill with a simulated blocked exit, using this route with blackberry vines was difficult. Youth rooms were messy and would make conducting a room search quite difficult		- Youth upstairs bathroom toilet has not been cleaned and buildup of grim inside the toilet bowl. - Youth upstairs bathroom shower moldy and needs to be deep cleaned. - Yard is not maintained. Grass not mowed, leaves from fall and winter have not been removed. Staff reported just prior to my arrival a yard maintenance person stopped by Rivera and reported they could provide services as their property looked to need care.
Food Services 413-215-0536(1)&(2) (1)(b) Menus are kept for at least 6 months Repeated Finding: Rivera House did not have menus kept for last 6 months	Yes✓ No□	Repeated Finding: Rivera House: Reviewer found more menus kept however program was missing several weeks and is not in compliance. Much improved though.
Safety 413-215-0541 (3)(a) Evacuation drill occurs monthly under varying conditions, is retained 2 yrs and contains; (A) identify of person conducting drill (B) date & time (C) notification method (D) staff participating (E) # of children & staff evacuated (F) special conditions simulated (G) problems encountered (H) time to complete Repeated Finding: Rivera House for missing required fire drills since the recent renewal review. This continues to be a repeated finding for Rivera House.	Yes✓ No□	Repeated Finding: Rivera House: Reviewer found only one fire drill completed since last unannounced visit (January 2023). Missing October 2022, November 2022, December 2022, February 2023, March 2023, and April 2023.
Personnel Files 413-215-0061 (1)(a) & (3)(c) Background check completed and documented (3)(d) Annual performance evaluations Repeated Finding: Rivera House is missing annual performance evaluations.	Yes□ No✓	Rivera House had completed all missing annual performance evaluations. (In compliance)

Additional Findings Related to SB 710: 413-215-0077 (8)(e): Update Policy regarding restraints and seclusion 413-215-0077 (11)(e): Each child agency shall provide notice regarding how to access the quarterly reports to the parents or guardians of children in care in the program. The child caring agency shall provide the notice upon the child in care's admission and at least two times each year thereafter. Repeated Finding for Rivera House, Cordero House, and Imani House for not implementing SB 710	Yes✓ No✓	Repeated Finding: Rivera House: Rivera House will need to update restraint and seclusion policy and need to implement notice to youth regarding access to quarterly reports. Reviewer found Cordero House and Imani / Atlas House to have successfully implemented these previous findings. (In compliance)
Additional Findings Related to SB 710: 413-215-0078 (1) Each child in care receiving services from a child caring agency must be given the following: (a) Instruction regarding how a child in care may report suspected inappropriate use of restraint or seclusion. (b) Assurance that the child in care will not experience retaliation for reporting suspected inappropriate uses of restraint or involuntary seclusion. (c) The telephone number for the toll-free child abuse hotline described in ORS 417.805 and the telephone numbers and electronic mail addresses for the program's licensing agency, the child in care's caseworker, and attorney, the child in care's court appointed special advocate and Disability Rights Oregon. Repeated Finding for Rivera House, Cordero House, and Imani House for not implementing SB 710	Yes✓ No✓	Repeated Finding: Rivera House: Rivera House will need to implement 413-215-0078 (1). Reviewer found Cordero House and Imani / Atlas House to have successfully implemented these previous findings. (In compliance)

New Findings from Site Visit	Comments
Physical Plant 413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair	Buckman House: Center metal handrail leading to the entrance of Buckman House is loose and wobbly. Program submitted a maintenance request after my visit and corrected this immediately. (In compliance)

Interview Summary

Buckman House: I interviewed two youth separately on the front porch at Buckman House. On a scale from 0-10 (0=worst program and 10=best program): both youths reported Buckman House to be an 8 on that scale. Youth reported feeling safe in the program. One youth stated, “no abuse here, we all actually get along”. The other youth reported there is “no bullying here and we accept all genders”. They also stated, “staff check on you a lot very consistent on supervision.” Food was reported to be “alright” and “good”. For fun both youths reported enjoying skateboarding and going to the local skate park. Both youth work in the community and one enjoys taking a scooter to work. Staff were described as “cool” and “alright”. When asked if given a magic wand to improve the program within reason what would you do. One reported improved communication between staff. Inconsistency of rules among staff. The other youth would like a cell phone as they would be able to communicate better as they work late shift.

I met the new Program Manager for Buckman House. I spoke with various staff through out my site visit. All had good things to report about their experiences at Buckman House.

Rivera House: I interviewed one of the three youth. One declined, one was at work, and I spoke with the remaining youth. On a scale from 0-10 (0=worst program, and 10=best program): youth reported Rivera House to be a 5. Youth reported “staff need to engage more than sit in an office.” Youth reported not learning new skills since being in program. Youth reported nothing fun to do and no outings. Youth reported feeling safe. When asked if they had a magic wand and could improve program within reason what would they do. Youth reported communicate with youth.

I met with the one staff working who started working February of 2023. This staff member reports there is not enough staff, and they pick up more shifts then preferred. Staff are all filling numerous open shifts.

Atlas House (formerly Imani House): I interviewed one youth on the front porch at Atlas to ensure privacy. The other youth did not want to participate as they have recently been surveyed by Oregon Youth Authority. On a scale from 0-10 (0=worst program and 10=best program) youth reported Atlas to be a 6. Youth was not impressed with the dinners. Youth reported feeling safe in the program. Youth reported make your own breakfast and lunch and liked that. For fun reported paint balling, bowling, and playing basketball at local park. Other outings include going to Fred Meyers and the Library. Youth reported no learning independent living skills like they thought they would in the program. When asked if they had a magic wand and could improve the program within reason what would they do. Youth reported being heard and considering youth’s point of view.

I met and talked with various staff. All were excited about working in a different program model and working with youth to gain independent skills. Staff were sharing excitement for the new Atlas program and youth.

Cordero House: I interviewed two youth independently in the group room. This room was away from other youth and staff to ensure privacy. I interviewed one youth from each team. On a scale from 0-10 (0=worst program, 10=best program) youth reported Cordero House to be a 7.5 and 9 on that scale. The youth that reported a 7.5 when asked why he reported he does not like the USDA meals as they do not meet his expectations for how much food he should have. He reports the school-based meals are small and not enough. He also does not like the PPC (positive peer culture) model. Youth reported feeling safe in the program. One youth reported this is the safest he has ever felt in his life. The other youth reported food to be the best it could be. Both youths reported daily groups and receiving individual counseling. One youth reported best treatment program in the state. “Treatment is top tier”. Youth were able to list their treatment goals and were able to discuss skills learned at Cordero House. Youth listed the following outings at Cordero House: Trailblazer games, Winter hawk games, bowling, movies, Oregon Symphony, hiking with Sierra Club, and State Fair. Reported onsite activities include video games, board games, piano, guitar, Ukulele, basketball, and softball. When asked if they had a magic wand and could improve the program within reason one youth reported no more USDA regulations and have more food. The other youth reported problems with the positive peer culture and needs to be used effectively or not at all. He reported it sometimes overused or not used at all.

I was toured and spoke with a couple of staff. Staff are happy in their positions and work. One has been accepted into a MSW program and is looking forward to this new challenge.

Observations

Buckman House: I observed the following improvements: new exterior motion lights, new dishwasher/sanitizer, and two new stove/ovens. No more natural gas appliances in the building. I observed the staff to have positive and constructive conversations with youth in their care.

Rivera House: I observed the following improvements: new bedframes and mattresses. I found youth bedrooms to be clean and organized. Most of the house was clean including downstairs youth bathroom and the kitchen. The upstairs bathroom was dirty, and the stairs need cleaning and vacuuming. Rivera House yard needed work and then continued maintenance as this continues to be reoccurring.

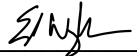
Atlas House (formerly Imani House): I observed staff and youth interacting positively upon return from school and later preparing for dinner time. I observed the program to be clean and orderly.

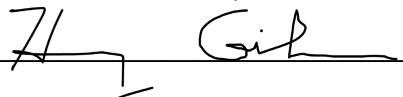
Cordero House: I observed the youth and staff returning from the on-site school building in an orderly manner and set up for lunch. Interactions were considerate yet with direction. Yard and grounds were kept up and the house was clean and orderly. Many of the clinical team were attending an Oregon Conference for treatment interventions for youth they serve.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report Janus Youth Programs must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to Ed Wyller Edward.Wyller@odhsoha.oregon.gov

Licensing Coordinator's Signature:  Date: 5/22/23

Manager Review:  Date: 5-18-2023