Oregon Department of Human Services

Licensed Child Caring Agency Unannounced Site Visit Report
Residential Care

Licensee: Jackson County Juvenile Dept. Barriers 2 Bridges (B2B)
Executive Director: Eric Guyer
Deputy Director: Joe Furguson
Program Director: Megan McUne

Date of Unannounced: April 4, 2023
Licensing Coordinator: Robin DuVal

Other Regulatory or Accrediting Agencies: Oregon Youth Authority and Oregon Health Authority

Purpose: Per OAR 419-400-0240 (1)(b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings **Unannounced Site Visit 04/20/2022**	**Repeat Findings Further Action Needed**	**Comments**
419-470-0080 (3)(a) Evacuation drill occurs monthly under varying conditions, is retained 2 yrs and contains; (A) identify of person conducting drill (B) date & time (C) notification method (D) staff participating (E) # of children & staff evacuated (F) special conditions simulated (G) problems encountered (H) time to complete **Corrective Action:** Evacuation Drill logs are missing required elements; therefore, the information was not captured. The agency shall utilize and implement an evacuation drill log which identifies each area of information required, complete each area, and retain the documentation for 2 years. **This is a repeat violation from 2019, 2021, and 2022.**	**Yes☐ No✓**	Evacuation drill logs for the last two months were reviewed, and all required elements are completed. • *No further corrective action needed.*

Form Rev. 01/23/2023

419-470-0100 (8) (9) Written record of the disposal of medications is maintained and includes: (a) description and amount (b) name (c) reason (d) method (e) staff & witness signature **Corrective Actions:** The agency shall ensure all unused medication are documented capturing all required elements (a-e). The written disposal record shall be thoroughly completed and maintained. **This is a repeat violation from 2022.**	**Yes☐ No✓**	Medication disposal logs were reviewed, and all required elements are completed. • *No further corrective action needed.*
419-470-0100 (8) (10) Written record of the administration of medication includes: (a) name (b) description (c) dates and times (d) missed doses (e) medication disposed (f) method of administration (g) ID of person administering (h) possible adverse reactions (i) medication taken outside facility **Corrective Actions:** Possible adverse reactions (side effects) for each medication must be included on or with the youths medication record. During the course of the review, the nurse added them to the current youths records. The agency shall ensure policy and procedures are updated, implemented, and trained to staff. ***This is a repeat violation from 2021 and 2022.*** The medication administration records had some blanks. The agency shall ensure the written medication administration are filled out accurately without blanks. An explanation must be documented for any missed medications. ***This is a repeat violation from 2021 and 2022.***	**Yes☐ No✓**	Medication records were reviewed, and all required elements are completed and are without blanks. Possible adverse reactions were documented for each child in care. • *No further corrective action needed.*
419-470-0090 (2)(e) Documentation of age- appropriate instruction – pregnancy prevention, nutrition, prevention of HIV & AIDS, and prevention and treatment of sexually transmitted disease. **Corrective Action:** The reviewed youth files did not contain any documentation of age-appropriate instruction. The agency shall ensure this instruction is provided and documented in each youth file. **This is a repeat violation from 2019, 2021 and 2022.**	**Yes☐ No✓**	Children in care records were reviewed and contained documentation of age-appropriate instruction. • *No further corrective action needed.*

419-400-0140 (3)&(4) Uniform in organization, readily identifiable and accessible, current, and complete, containing all required info. No eraser tape or white out. **Corrective Actions:** Personnel training records were not easily identifiable or accessible.	**Yes☐ No✓**	Personnel records, including training records, were observed and are accessible within the program managers office. • *No further corrective action needed.*
419-470-0030 (6)(c) Kitchen: All equipment and utensils used for food service, including plastic ware and food-contact surfaces, must be easily cleanable, durable, nontoxic, and nonabsorbent, and must be maintained in a clean and sanitary condition. Food preparing appliances in the "servery" room were observed in need of a deep clean, i.e., toaster oven. The agency shall ensure all equipment used for food service be maintained in a clean and sanitary condition.	**Yes✓ No☐**	The "servery" room was observed in need of a deep clean, i.e. toaster oven, microwaves, walls, floor, refrigerator, etc. **This is a repeat violation from 2022.** <u>Corrective Action:</u> The agency shall ensure that a scheduled deep-clean routinely occurs as well as maintaining daily cleanliness.

New Findings from Site Visit	Comments
OAR 419-470-0020(2)(c): All areas of buildings where children in care are present must be kept clean and in good repair. Major appliances and heating, ventilation, plumbing, and electrical systems must be functional and in good repair. **OAR 419-470-0030(4)(c) Bathrooms:** When impervious shower mats are used, they must be disinfected and dried at least once per day.	**Bathroom/shower rooms: The following was observed.** • Standing water, due to a leak, on the bathroom floor of each shower threshold. The floor where the water sits looked discolored and raised. - This is a slip hazard and injury risk to the children in care. - It's unclear if children in care are using their bath towel to also use on the wet floor, and if so, is unhygienic. • Toilet plumbing issues; clogging and/or overflowing. • Ceiling vent holes are clogged with built-up debris that could impact the effectiveness of adequate ventilation. • A shower floor mat (inside the shower) was wet and appeared dirty or moldy. ***Corrective Action: The agency shall ensure the above are remedied and maintained in good working order and free from risk going forward.***

Interview Summary
While reviewing the medications and new medication cart, the nurse joined me and shared all the areas of improvement and compliance, including all the features of the new medication cart. Two youth were interviewed, ages 16 and 15, and have been in the program approximately 5 months and 1.5 months, respectfully. Both reported feeling safe, that the program is helping them and that staff are trusting. Program expectations are communicated at intake and are reinforced by youth following their peers. They receive their medications as prescribed without issues. School is good, and they get extra help when needed. One youth reported that the food trays are good, while the other reported the food is not always appealing. However, the program does its best by providing seasonings and the “snack shack”, and both report getting enough food. Numerous outings occur, such as going to the gym, parks, hikes, bowling, soccer, football, and going on drives. Activities inside the program include basketball, gaming, card games, puzzles, reading. Regular phone contact with approved individuals occurs without restrictions, and there are options to have a private phone call, depending on their service plan. One youth stated the program does well at being supportive to youth and the other stated that everything is good and well-rounded. One youth stated the program could do better at mixing up the routine outings.

Observations
Manager Megan accompanied this licensor for the walk-through of the program, which included youth bedrooms, common areas, bathrooms, and the classroom. Most areas were clean, well-kept, and without foul odor, except areas noted above in findings. New bedframes have been installed and are working well. The program recently purchased a locking medication cart with drawers for better use and organization which staff are happy about. The hand drying blowers in the bathroom are still working out well.

Comments
The following areas were discussed with the manager, with follow-up after the review from this licensor. • Critical event notifications within one business day. • Incident reports: resolved system capability to email completed incident reports. • Youth phone calls ensuring privacy.

Corrective Actions and Timeframes: Please submit the following to verify compliance.
Within 45 days of receipt of this report **Jackson County Juvenile Department Barriers 2 Bridges (B2)** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **robin.m.duval@odhsoha.oregon.gov**.

Licensing Coordinator’s Signature: Robin DuVal Date: 4/17/2023

Manager Review: [signature] Date: 4-17-2023