



Licensed Child Caring Agency Unannounced Site Visit Report Residential Care

Licensee: Klamath Basin Behavioral Health - Pineview

Board Chairperson: Mel Ferguson

Date of Unannounced: March 20th, 2023

Licensing Coordinator: Ed Wyller, Jorge Pelinski assisted in the review

Other Regulatory or Accrediting Agencies: DHS – Treatment Services

Purpose: Per OAR 419-400-0240 (1)(b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings 03/07/2022 Unannounced Site Visit	Repeat Findings Further Action Needed	Comments
413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair: “Pineview roof and gutters had debris collected, creating both a drainage and fire hazard (needles and branches).” Pineview continues to have debris collected on roof and gutters creating both a drainage and fire hazard. Program must provide photographic documentation indicating the situation has been corrected.	Yes ☐ No ☒	On March 20th I observed the roof to be clear of debris as well as gutters. Some gutters have been replaced with brand new gutters and downspout drains.
413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair:	Yes ☒ No ☐	The following areas have been fixed: - Mold was found in girls’ bathroom above door by ceiling. - Mold was found in boys’ bathroom ceiling adjacent to the exhaust/ventilation system.

• Mold was found in girls' bathroom above door by ceiling. • Mold was found in boys' bathroom ceiling adjacent to the exhaust/ventilation system. • Quiet Room had a pulled ceiling panel that will need to be replaced. • Carpet throughout building was soiled and dirty. • Love seat in living room by front windows should be removed, soiled and broken • Trash was littered around the front yard and in backyard bags are piled. It what was reported to be leaves in the bags. • Living room holes in walls and previously patched ones in need of painting.		• Carpet throughout building was soiled and dirty. (Carpet has been replaced with new flooring) The following areas still need attention: (repeat finding) • Quiet Room had a pulled ceiling panel that will need to be replaced. (Quiet room has whole section of ceiling going length of exterior wall missing, staff reported recent snowmelt created leaking of ceiling near exterior wall in the quiet room). • Love seat in living room by front windows should be removed, soiled, and broken (coach in living room has a broken back) • Trash was littered around the front yard and in backyard bags are piled. It was reported to be leaves in the bags. (Trash continues to be littered across yard and in rooms throughout building, including broken glass outside from previously broken windows. Youth have used glass to cut on themselves) • Living room holes in walls and previously patched ones in need of painting. (Holes in bedroom and patched holes throughout building need to be patched and repainted.) The following areas still needing to be addressed plus items listed under new findings will need to be corrected.
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New Findings from Site Visit	Comments
419-470-0030 (4)(a)(h) Adequate Ventilation	• Ventilation dirty in upstairs bathroom
419-470-0020 (2) (a) and (c) Buildings are smoke free and in good repair	• Youth bedrooms were dirty with garbage on floors, clothes on floors, appears bedrooms need more storage. It would be hard to conduct a room search in current conditions. • Youth bathroom one sink missing lever to open or close sink drain – sink full of water. Bathroom ceiling has wads stuck on it. • Adjacent building on KBBH property was found to be full of garbage and yard debris. Program reports they cannot access items such as extra clothing for youth due to the debris in the way. Program reports KBBH maintenance has been placing items in building.
419-470-0030 (9) Outdoor activity area is protected from other hazards	• Broken glass scattered throughout outside play area.

Interview Summary

Three of the six youth were interviewed individually in the staff office. On a scale form 0-10 (0=worst program, 10=best program) youth rated Pineview as a 4, 8, and a 9 on that scale. The youth that rated Pineview as a 4, reported that the program is good, but other kids treated me badly. This youth told staff to help, and youth reported it stopped it and there is not much bullying now. I followed up with Pineview's treatment team at conclusion of interviews to debrief site visit, and they reported this youth did receive "incessant bullying by one peer". That peer's placement has been terminated by program for this behavior.

Youth described Pineview as, "Really good, staff care about the job" and two youth felt safe in program. As noted above, the program took action to address the safety concerns voiced by the 3rd youth. All youth reported food to be good. All youth were able to give examples of community outings. These outings included going to Library, Ashland, Crater Lake, downtown Klamath Falls, movies, hikes, sledding, parks, and hikes. Youth reported learning skills at program. One spoke about how he has learned to control his emotions and take space in his bedroom when needed. One youth reported Pineview to be dirty and not clean. It was reported to interviewers that youth don't do their chores. Youth were asked, if given a magic wand to change something about Pineview, what they would do. One youth reported more staff to clean up place. Other youth reported the ability to go outside freely, and no bullying.

In talking with staff there have been staff leaving to the other areas of KBBH agency. During the tour a long-term staff reported they had just put in their two-week notice. The treatment team has had recent departures and possibly more departures of staff in key positions will occur soon. Three new staff will be on-boarded soon. Staffing and turnover continue to be challenging along with the recent weather of snow.

Observations

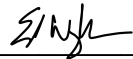
New floors have been installed upstairs and downstairs at Pineview. A new backdoor has been installed, and modifications to the building to keep youth off roof and away from the HVAC system have been installed. Roof and gutters were free from debris. General grounds and building were found to be messy and need of deep cleaning. Holes need to be patched and repainting needed. Larger maintenance issues such as snowmelt leaking into the downstairs offices and quiet room were observed.

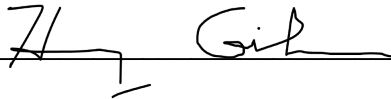
Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report Klamath Basin Behavioral Health - Pineview must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification,

the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to Ed Wyller Edward.Wyller@dhsosha.state.or.us.

Licensing Coordinator's Signature:  Date: 4/4/2023

Manager Review:  Date: 3-24-2023