



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Janus Youth Programs

Executive Director: Dennis Morrow

Board Chairperson: Sue Campo

Programs: Buckman, Cordero, Imani, and Rivera

Date of Unannounced: 10/17/22 – 10/19/22

Licensing Coordinator: Ed Wyller

Other Regulatory or Accrediting Agencies: DHS Treatment Services and Oregon Youth Authority (OYA). CARF Accreditation for Imani

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
Supplemental Information Provided by CCA Documents as indicated on the form titled "Renewal Licensing Required Documents" Buckman, Cordero, Imani, and Rivera: missing completed environmental health inspection	Yes ☐ No ☒	Buckman, Cordero, Imani, and Rivera programs have completed their environmental health inspections.
Physical Plant 413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair Buckman House: upstairs bedroom metal runner is not secured and could be a tripping hazard. Linoleum is curling near last stair in basement and could be a tripping hazard.	Yes ☒ No ☐	Repeated Finding: Rivera House - Roof has tarp with cinder blocks that are not holding tarp in place - Exterior door leading from kitchen to patio is difficult to open and close due to top door hinge is not secure. Screws are pulled from door frame. - Overall program cleanliness is poor. Floors need cleaning and vacuuming throughout entire building - Kitchen was found to be not clean

Buckman showers have mold in plastic interior joints and in corners outside shower doors. Cordero House: Roof has considerable moss growth and gutters are full of debris with weeds growing. Rivera House: Upstairs bathroom shower grout and shower floor in need of cleaning.		- Bathroom's toilets have not been cleaned with buildup throughout the entire toilet bowl - Showers moldy and need to be deep cleaned - Yard has not been maintained – One side has blackberry vines covering the sidewalk exit. During youth interviews one youth reported that during a fire drill with a simulated blocked exit, using this route with blackberry vines was difficult. - Youth rooms were messy and would make conducting a room search quite difficult (These findings were communicated to Dennis Morrow – Executive Director on 10/25/2022) - Buckman and Cordero House both have addressed physical plant findings.
Room and Space Requirements Bathrooms 413-215-0516(4) (a)(H) Adequate ventilation Buckman House: Bathroom exhaust vents need to be cleaned to allow more air flow.	Yes ☐ No ☒	Buckman House exhaust vents were observed to be clean and this is no longer a finding.
Food Services 413-215-0536(1)&(2) (1)(b) Menus are kept for at least 6 months Rivera House: Has recently started to keep menus however they did not have 6 months.	Yes ☒ No ☐	Repeated Finding: Rivera House did not have menus kept for last 6 months
Safety 413-215-0541 (3)(a) Evacuation drill occurs monthly under varying conditions, is retained 2 yrs and contains; (A) identify of person conducting drill (B) date & time (C) notification method (D) staff participating (E) # of children & staff evacuated (F) special conditions simulated (G) problems encountered (H) time to complete Cordero: was missing fire drills during the 2-year time.	Yes ☒ No ☐	Repeated Finding: Rivera House for missing required fire drills since the recent renewal review. This continues to be a repeated finding for Rivera House. Cordero House had monthly fire drills kept for my review and this is no longer a finding.

Repeated Finding Rivera House: was missing fire drills during the 2-year time.		
Personnel Files 413-215-0061 (1)(a) & (3)(c) Background check completed and documented (3)(d) Annual performance evaluations Imani and Rivera: Background checks were not conducted for position changes Rivera House: Personnel files were missing annual performance evaluations.	Yes ☒ No ☐	Repeated Finding: Rivera House is missing annual performance evaluations. Janus as an agency now is completing background checks when staff members are promoted. This is no longer a finding.
New Employee Orientation – Umbrella Requirements (30 days) 413-215-0061(4) (a) Agency policies and procedures (c) Organizational lines of authority (d) Attributes of population served (e) & (5)(a) to (c) Mandatory reporting that includes: (a) legal definition of child abuse ORS 419B.005, Oregon Laws 2016, chapter 106, section 36 (b) legal responsibility to immediately report (c) legal responsibility to report is personal to the employee (f) Privacy laws (g) Emergency procedures Buckman House: When not using orientation form, new employee orientation was missing trainings: a, c, d, and g. Imani House: Missing new employee orientation trainings: c, and f. Cordero House: Missing new employee orientation trainings: a, b, c, d, and f and training was past the 30 days for c, e, and f. Rivera House: Missing new employee orientation trainings: a, c, and d.	Yes ☐ No ☒	Buckman, Imani, Cordero, and Rivera programs new employee orientation training records were following DHS CCLP standards. This is no longer a finding.

New Employee Orientation – Residential (30 days) 413-215-0556 (1)(a) Discipline and behavior management including de-escalation, crisis prevention, positive behavior management, and disciplinary techniques that are non-punitive in nature Buckman House and Cordero House: Missing new employee orientation on (1) (a).	Yes ☐ No ☒	Buckman and Cordero programs new employee orientation training records were following DHS CCLP standards. This is no longer a finding.
Ongoing Training 413-215-0556(4) Designated staff authorized to apply reasonable and prudent parent standard are trained in application of the standard Repeated Finding – Buckman House, Imani House, and Rivera House are missing prudent parent standard training. Reviewers clearly saw this in the Cordero tracking system.	Yes ☐ No ☒	Buckman, Imani, and Rivera program's staff are receiving ongoing training in prudent parent standard, and this is no longer a finding.
Consents 413-215-0576(1) (b) Use the discipline and behavior management system (c) Use restraint or seclusion (if applicable). Must specify the reasons for the intervention and how staff are trained and supervised (d) Restrict contact with persons outside of the agency (e) Allow access as defined in 413-215-0091 & 0101 (f) Impose a dress code (g) Apply the reasonable and prudent parent standard Buckman House: Consents were missing: (b), (c), (d), (e), (f) and (g).	Yes ☐ No ☒	I verified in Buckman and Rivera youth charts that missing consents were in youth charts. This is no longer a finding.

Repeated Finding Rivera House: Consents were missing (f) impose a dress code.		
Disclosures 413-215-0576(2) Parent/guardian has acknowledged in writing: (a) Information regarding personal or room searches and protocols for confiscation of contraband Buckman House and Repeated finding for Rivera House: Consents are missing (a) information regarding personal, or room searches and protocols for confiscation of contraband.	Yes ☐ No ☒	I verified in Buckman and Rivera House youth charts that the corresponding disclosures were given. This is no longer a finding.
Authorizations 413-215-0576(3) (b) Child specific visitors (c) Visitation resources are pre-approved Buckman House: Authorizations were missing (b) child specific visitors, and (c) visitation resources are pre-approved.	Yes ☐ No ☒	I verified in youth charts the following authorizations are in place for current youth at Buckman House. This is no longer a finding.
Additional Findings Related to SB 710: 413-215-0077 (8)(e): Update Policy regarding restraints and seclusion 413-215-0077 (11)(e): Each child agency shall provide notice regarding how to access the quarterly reports to the parents or guardians of children in care in the program. The child caring agency shall provide the notice upon the child in care's admission and at least two times each year thereafter.	Yes ☒ No ☐	Repeated Finding for Rivera House, Cordero House, and Imani House for not implementing SB 710 Buckman House has implemented SB 710 items.
Additional Findings Related to SB 710:	Yes ☒ No ☐	Repeated Finding for Rivera House, Cordero House, and Imani House for not implementing SB 710

413-215-0078 (1) Each child in care receiving services from a child caring agency must be given the following: (a) Instruction regarding how a child in care may report suspected inappropriate use of restraint or seclusion. (b) Assurance that the child in care will not experience retaliation for reporting suspected inappropriate uses of restraint or involuntary seclusion. (c) The telephone number for the toll-free child abuse hotline described in ORS 417.805 and the telephone numbers and electronic mail addresses for the program's licensing agency, the child in care's caseworker, and attorney, the child in care's court appointed special advocate and Disability Rights Oregon.		Buckman House has implemented SB 710 items.
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New Findings from Site Visit	Comments
Rivera House – cleanliness findings listed above with previous findings	

Interview Summary
Buckman House: I interviewed two youth separately on the front porch sitting area at Buckman House. On a scale from 0-10 (0=worst program and 10=best program): one youth reported Buckman to be a 10, while the other reported it to be a 3.5. When asked regarding why a rating of 3.5. Youth reported no communication at program and the program director “makes up rules as you go”. The youth reported that most staff are respectful however they felt the program director is disrespectful. The youth that reported a 10 stated they are learning to adapt to the new director and staff are pretty good. Youth reported feeling safe in program. Both reported food to be “good”. For recreation youth reported the following activities: basketball, skate park, scooter, and watching tv. Youth commented on Buckman House being short on staff impacting the program. One reported its harder to go to the recreation center and another pointed out the vacancy of medical coordinator position. A staff member also disclosed recent difficulties with communication amongst the Buckman House program.

Cordero House: I interviewed two youth separately in the group room to ensure privacy. On a scale from 0-10 (0=worst program and 10=best program): Youth reported Cordero House to be a 9 and 9.5 on that scale. One youth reported he, “likes the treatment and the values”. One youth reported learning the following: “how to show empathy, and ways to keep myself on track”. The other youth reported learning the following at Cordero House: “how to handle myself more appropriately, how to express (communication) without hurting myself or others, and not hurt others for sexual pleasure”. Youth reported feeling safe in program. One youth reported food to be “really good, and homemade” the other youth reported food to be “okay”. Comments about program staff included, “they make days better for us”, “staff care about us”, and “staff are great”. For recreation youth reported the following activities: playing on site basketball and volleyball, going to the park to play softball, playing video games and board games. Youth also spoke about special weekend outings such as pumpkin patch, movies, and the Japanese Gardens. One youth spoke about the on-site school as very helpful. This youth also reported going half days to Tigard High School and that they are hoping next term for full days.

Staff members I spoke with reported they enjoy working at Cordero House.

Imani House: I interviewed two youth separately in the group room at Imani House to ensure privacy. On a scale from 0-10 (0=worst program and 10=best program): Youth reported Imani House to be an 8, and 9 on that scale. Both reported feeling safe in the program. One reported food to not have enough variety and the other youth reported food to be “bland but healthy”. One youth reported staff are good and ‘likes all of them”. The other youth reported staff are “fun and most are respectful”. When asked what has been learned at Imani House youth reported the following: learned skills to be straightforward, how to be a leader, DBT skills, Sex Offense Treatment, and boundaries/accountability. Youth reported the following recreation activities: boardgames, bowling, pride events, going to the movies, boxing center, baseball, on-site moves, crochet, video games, and reading. When asked if youth could think on how to improve program both reported that youth that have behaviors that effect the environment for other youth should be removed from program. The other suggestion was to allow the youth to run the Positive Peer Culture and not the staff.

Rivera House: I interviewed one of the three youth for Rivera House as the other two youth were unavailable. Youth reported being at Rivera House for one year. Youth reports feeling safe in program and current staff are “really good”. Youth reported program a 7 on a scale from 0-10 (0=worst program and 10=best program). Youth reported they have learned skills while at Imani such as “yelling not a great way to deal with things”. They also reported learning how to set up their own medical appointments and other life skills. They reported having learned how to cook and especially crock pot meals. Food was reported to be “alright”. They reported being a vegetarian and the “vegetarian options are lacking and sometimes has to eat meat.” For fun youth reported watching videos and crocheting. Youth reported if they could improve Rivera House, they would do the following: “1) better veggie options, 2) Replace bedframe that is sturdier, and 3) Clean bathrooms.

Observations

Buckman House: House was clean.

Cordero House: Was nicely decorated for Halloween and house was clean and orderly.

Imani House: Clean and organized. Program has a DEI board that a rotating staff will take on for a month and present a topic to the clients.

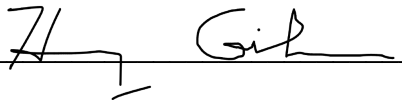
Rivera House: Program was not clean inside and on the outside as well.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report Janus Youth Programs must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to Ed Wyller Edward.Wyller@dhsosha.state.or.us

Licensing Coordinator's Signature:  Date: 11/3/22

Manager Review:  Date: 11-3-2022