Oregon Department of Human Services

Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Morrison Child & Family Services
Executive Director: Drew Henrie-McWilliams
Dates of Unannounced: September 8, 2022, Downtown Shelter and Residential Program
September 15, 2022, Paso and Sage Program
Licensing Coordinator: Holly Ivey, and Jorge Pelinski
Other Regulatory or Accrediting Agencies: DHS Treatment Services, The Oregon Youth Authority, and The Federal Government
Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
Information about Children in Care 413-215-0581(1) Summary sheet contains the following: (a) religious preference (b) Name and location of current and previous school (e) The name, address, and telephone number of: (C) Other persons significant to child. (D) Other professionals to be involved in service planning (if applicable) (REPEAT FINDING-Downtown Shelter, Residential, Paso and Sage) • At the unannounced inspection the programs were observed to not have summary sheets at the Downtown Shelter and Residential Program, Sage, and Paso with the information required by the rule above. The agency must have a stand-alone	**Yes✓ No☐**	***Information about Children in Care 413-215-0581(1) Summary sheet contains the following: (a) religious preference (b) Name and location of current and previous school (e) The name, address, and telephone number of: (C) Other persons significant to child. (D) Other professionals to be involved in service planning (if applicable) (REPEAT FINDING-Downtown Shelter, Residential, Paso and Sage)*** **Downtown Shelter Program:** On September 8, 2022, DHS Licensing Coordinators, Holly Ivey, and Jorge Pelinski, observed the Summary Sheets were not consistently found. **(REPEAT FINDING April 5, 2021)** **LTGH Program:** On September 8, 2022, DHS Licensing Coordinators, Holly Ivey, and Jorge Pelinski, observed the Summary Sheets were consistently found, however were missing religious preference. **(REPEAT FINDING April 5, 2021)** **Sage:** On September 15, 2022, DHS Licensing Coordinators, Holly Ivey, and Jorge Pelinski, observed the Summary Sheets to be in compliance with all the required information.

summary sheet with the required information stated above.		**<u>PASO:</u>** On September 15, 2022, DHS Licensing Coordinators, Holly Ivey, and Jorge Pelinski, conducted an unannounced walk-through inspection. Summary Sheets were not observed as the program had no youth and will be closing November 15, 2022.
Service Planning 413-215-0581(2) *(e) (A)&(B) Service plan within 60 days (parent, guardian and child actively involved). Describes how child's issues will be addressed, anticipated outcomes and reviewed by child and guardian/parent. (REPEAT FINDING -PASO)* • On November 18, 2021, Holly Ivey, Licensing Coordinator, observed the service plans completed by the Paso Program, were not found in compliance with the above stated rule requirement. The following was identified: There was no signature line at the end of the service plans to verify the child and the guardian had reviewed the document. Verification of the child and guardian participation must be found on the service plans.	**Yes☐ No✓**	**Service Planning 413-215-0581(2) *(e) (A)&(B) Service plan within 60 days (parent, guardian and child actively involved). Describes how child's issues will be addressed, anticipated outcomes and reviewed by child and guardian/parent. (REPEAT FINDING -PASO)*** **<u>PASO:</u>** On September 15, 2022, DHS Licensing Coordinators, Holly Ivey, and Jorge Pelinski, conducted an unannounced walk-through inspection. Service Plans were not observed as the program had no youth and will be closing November 15, 2022.
Physical Plant 413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair • *<u>Downtown Shelter</u>: (Room 509) Closet door was missing and needs to be replaced.* • *<u>Sage</u>: Brownish substance was around a threshold of a shower.*	**Yes✓ No☐**	***Physical Plant 413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair*** ***<u>Downtown Shelter</u>:*** (Room 509) On September 15, 2022, DHS Licensing Coordinators, Holly Ivey, and Jorge Pelinski, observed the closet door missing and needs to be replaced. ***(REPEAT FINDING 2021)*** ***<u>Sage:</u>***

		On September 15, 2022, DHS Licensing Coordinators, Holly Ivey, and Jorge Pelinski, observed the showers to be clean and in good repair. The showers were found to be in compliance.

New Findings from Site Visit	Comments
Physical Plant 413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair	***Physical Plant 413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair*** **Downtown Shelter:** Bathrooms: The 4th and 5th level were observed to have rust on some of the stall walls. Caulking on the back of a toilet needs repair (boys bathroom recreation space) 2nd floor recreation bathroom toilet paper holder was broken. Rust was found on the backs on some of the toilets underneath the flushing element. A hole was found in wall of a bathroom stall that needed caulking and paint. Girls' bathroom knobs for the shampoo and conditioner were missing. 5th floor recreation Room: A small area of flooring was observed to be missing in the 5th floor recreation room. **Sage:** Bathroom: A hygiene box had been removed from a wall in a bathroom, the area needs to be repainted. The Assistant Program Director, Allison Jacoby-Fries, stated the wall would be painted.

Interview Summary

Staff and youth from each program were interviewed (7 youth total) at the unannounced site inspections. The following information was obtained from the youth interviews:

- All the youth stated things were going well at the programs.
- When asked what the youth appreciated most about the program the youth stated: "The staff, the support, the outings, school and recreational activities, singing, painting, hiking, sailing, video games and playing sports. "
- All the youth confirmed they receive enough food to eat, snacks are provided multiple times a day, with unlimited access to fruit.
- All the youth stated there were no restrictions on their approved contact list, that includes families, and other support systems.
- All the youth stated they are provided sufficient hygiene products by the program.
- All the youth stated they had someone at the program they could talk to if they felt uncomfortable or needed anything.
- It was confirmed by all the youth that they felt safe while residing in the programs, except for two youth at the Sage Program. The Sage Youth stated: "They felt safe most of the time, every once in a while, I get paranoid with a specific kid, I always have to look over my shoulder because the people here are crazy." When asked if staff were aware of the youth's safety concerns, she stated: "I have not told staff because that's who the person is, and they don't change, if they don't want to." Other comments regarding safety included: "When clients make threats to harm others, I don't feel safe, and staff don't do anything, but I don't see behind the scenes." "Youth have

threatened to kill me." "I don't want to sleep in this space." "When peers don't like other peers, it gets intense and sometimes acted on." "When I feel unsafe, I want to be away from the person that makes me feel unsafe." When asked what would help, the youth stated: "Letting me be in a separate space." The youth confirmed that her roommate was not making the verbal threats. She stated she talks to her therapist about her concerns.

DHS Licensing Coordinators, Holly Ivey, and Jorge Pelinski conducted a debrief meeting with Allison Jacoby-Fries, Assistant Program Director, after the youth interviews at Sage in response to the youth concerns about safety. Ms. Jacoby-Fries, stated when there are safety concerns or threats directed towards youth the two youth would be completely separated until a reparative meeting could occur. It is recommended that Morrison Leadership follow up with Sage Staff regarding the concerns raised by the youth, to help the youth address their safety concerns.

Observations
Staff and youth were observed at the programs during the inspection. The youth that were at the programs, appeared to be at ease and comfortable in the environments. All areas of the programs (inside and outside) where youth had access were observed, to be well kept, clean and in good repair with minimal repair needs (see repair needs above in the report). The agency vehicles that the youth ride in were observed and met the requirements per Licensing Rules. The programs have commercial cleaning companies that assist with the cleanliness of the facilities. The kitchens were observed to have food in all of the programs. Medication was observed to be in locked medication carts behind locked rooms which was inaccessible to the youth.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report **Morrison Family Services,** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to Holly Ivey, and Jorge Pelinski, to the following addresses: Holly.r.ivey@dhsoha. state.or.us and Jorge.l.pelinski@dhsoha.state.or.us

Licensing Coordinator's Signature: Holly Ivey Date: 9-21-2022

Licensing Coordinator's Signature: Jorge Pelinski Date: 9-22-2022

Manager Review: [signature] Date: 9-19-2022

(rev. 07/21/2022)