



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Boys and Girls Aid

Chief Operating Officer: Andrea Logan Sanders

Program Director(s): Tonya Miles, Program Director of the Safe Place Shelter
Ryan McCauley, Program Coordinator of the Safe Place Shelter
Nicole Laliberte, Program Director of the Cyprus House
Jennifer Benson, Program Coordinator of the Cyprus House

Date of Unannounced: August 8, 2022

Licensing Coordinator: Tom Heidt

Other Regulatory or Accrediting Agencies:

Washington County Community Development Block Grants for Shelter and Transitional Living Services
Federal Youth Services Bureau's Basic Center grant
Oregon DHS Runaway and Homeless Youth grant
Oregon DHS umbrella contract for shelter and residential services
Washington County Juvenile Department
City of Beaverton Community Development Block Grant
Washington County Supportive Housing Services
City of Hillsboro Community Service Grant
Oregon Emergency Shelter Grant for Coronavirus Prevention
Washington County Community Action Organization Emergency Food and Shelter Grant
Washington County Maintenance Grant

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
Cyprus House Evacuation Drills	Yes ☐ No ☒	Logs were reviewed and there has been an evacuation drill every month since my renewal visit.
Safe Place Shelter Food handler's cards	Yes ☐ No ☒	Staff working with food now have a current food handler's card.
Safe Place Shelter Monthly service plan reviews include all required topics	Yes ☐ No ☒	The updated monthly service plan template was reviewed and included physical, medical, and mental health needs, education plans and any other special needs.

New Findings from Site Visit	Comments
No corrective actions resulted from this unannounced site visit.	

Interview Summary
I interviewed one youth at the Safe Place Shelter. Two other youth in the program refused to be interviewed. The youth has been in the program for 21 days after being referred a teacher and his school counselor. The youth had nothing but positive things to say about the program. He states he feels 100% safe, the program feels like home, it is a cheerful environment, and that staff go above and beyond. The youth said the program has helped him physically, mentally, and with his confidence. He enjoys the outings such as swimming, Walgreens, Red Box, and various activities. The staff I interviewed at the Safe Place Shelter continues to be happy in his job. He feels the agency does a good job with training and supporting their staff. They have been able to move some youth into their Transitional Living Program and have had good success accessing housing vouchers that assist low-income individuals afford safe housing in the private market. There are two young children who reside at the Cyprus House. I observed them and attempted to interact with both of them, but they were uninterested in engaging into a conversation. While I was there, staff skillfully guided them through a couple of transition times which is often a difficult time for these youth. I enjoyed talking with a new staff at the Cyprus House as she gave me a tour. She feels well-trained to do the job. She mentioned doing 16 hours of training through Relias and 30 hours of job shadowing. She is trained in CPI. The staff stated she feels very supported and specifically mentioned that her supervisor is, "Collaborative, helpful, and provides awesome leadership." Restraints are way down with the two boys currently in the program as the one who has been there has improved and the new child is usually not combative.

Observations

The Safe Place Shelter is always well maintained. The fish tank as you enter the facility provides a calming effect. They have a large monthly planner posted on the wall in the lobby so all the youth know the daily schedule. I love the "Meet The Staff" board in the hallway that has a picture of each staff along with statements about "Why I Do This" and "Talk to Me About."

The Cyprus House looked great. It was nice to see the program up and operating in a better facility and area than the previous location. The bedrooms are nicely decorated. The large room downstairs has been transformed into a wonderful play area for this younger population. I also like the small fenced off and turfed over area that was added in the back for recreation.

Corrective Actions and Timeframes:

No corrective actions resulted from this unannounced site visit.

Licensing Coordinator's Signature: Tom Heidt

Date: 8-31-2022

Manager Review: HL Gil

Date: 8-29-2022