



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Albertina Kerr Sub-Acute (AKC)

Executive Director: Miki Herman

Date of Unannounced: June 30, 2022

Licensing Coordinator: Conducted Review - Todd Cooley (Assigned Coordinator Aubrey Kelly)

Other Regulatory or Accrediting Agencies: OHA

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where

Previous Findings	Repeat Findings Further Action Needed	Comments
Personnel Files 413-215-0061 (3)(d) Annual performance evaluation	Yes ☐ No ☒	License renewal was on 2/22/2022. Given the short amount of time since the previous review it is recommended to verify status of annual reviews at next unannounced and license renewal.
New Employee Orientation – Residential (30 days) 413-215-0556 (1)(a) Discipline and behavior management	Yes ☒ No ☐	Multiple staff files were reviewed of individuals hired in March, April and May of 2022. There were no training records available showing CPS training had been conducted within 30 days of hire.
New Employee Orientation – Residential (30 days) 413-215-0556 (1)(b) Restraint and Seclusion	Yes ☒ No ☐	Multiple staff files were reviewed of individuals hired in March, April and May of 2022. CPI training was consistently being completed between 45-55 days from hire date and outside of the 30 day requirement.

New Findings from Site Visit	Comments
No new findings were observed during this unannounced visit.	

Interview Summary

During the unannounced visit only two clients were interviewed, and all others declined the opportunity. The first client had been at AKC about three weeks and said overall things were going well. They said there could definitely be more staff, but only elaborated to say it would give clients more opportunity for individual activities or 1:1 time when needed. They said they have felt safe and comfortable during their time at the program and have multiple staff members they can talk to if they have any issues or concerns. Although school is out for the summer, client stated they still have daily education groups that mainly consist of watching a documentary. They are currently watching one on penguins that is pretty interesting, but others can be boring. Client said they get plenty of recreation and outdoor activity time throughout the day, each day. When asked about the food their response was it was “suspicious” in a joking/sarcastic way. They were not a big fan of the food but did say the mac-n-cheese was really good. Client stated they were never hungry, alternatives such as bean and cheese burritos or PB&J sandwiches are offered, as well as snacks being available all the time. When asked what they thought could be improved at the program, client just referred back to additional staffing and maybe night staff paying more attention (refer to notes in observations). When asked about things they thought the program did well the client responded saying the staff are all pretty moderate. By moderate they explained staff knew there were times to be a bit lenient and times to be a bit stricter and did a good job of balancing that. Client was unaware of a discharge date but anticipated going to a residential program following their time at AKC.

The second client had been at AKC approximately two weeks. They stated they have never been in any other programs and were just there as a respite from their family (dad). They only had a few more days and were to be discharged prior to the holiday back to their family. Client said staff have made them feel safe and they are comfortable talking to staff about concerns if they have them. Client had the same response about education that school was out, but they still had to watch documentaries every day. Client felt outdoor recreation time was pretty limited and stated they only got 15-20 minutes. They also said because a lot of their peers would mess around it would take a lot of time to get outside and then they would only get maybe 10 minutes outside. Client reported being pescatarian and stated most all of the options were pretty terrible and the meat alternatives were always soaked in soy sauce making everything very salty. The client did say they receive a lot of food and for them this was a slight issue coming from a home in which food was not always available they felt they had to finish everything as to not waste. They always had snacks available and alternative meals. Client stated they opted for the bean and cheese burrito on many occasions due to the quality of the food. Client said the program overall was pretty good. They said staff could at times be better at intervening sooner with other clients. They relayed stories of a particular peer who frequently engaged others to antagonize them, and staff would allow this to occur for some time before separating or trying to redirect. Client also mentioned being very passionate about playing instruments and was frustrated the policy only allowed for one-on-one instrument time and they couldn't share their music with the pod or their peers, even if all of the peers were in agreement on wanting to listen. There were no other concerns noted by the client.

Observations

A walkthrough of the program showed all areas were clean and in good repair. There were no items of concern with the facility.

During a youth interview there was a concern of night staff paying more attention. This was regarding client information being accidentally released to youth in the program. It was reported clients woke up to papers in their bedroom doors, it was believed staff intended to provide youth with blank or scrap paper for art/projects that day. When youth looked at the papers it was discovered it had a discharged clients personally identifying information on it to include items like contact lists. A grievance report was filed and follow-up by licensing is currently being conducted with management to get further information on the incident and action taken.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report Albertina Kerr Sub-Acute must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to Aubrey Kelly, AUBREY.J.KELLY@dhsosha.state.or.us or sent by regular mail to the following address:

Department of Human Services
Children's Care Licensing Program
Attn: Aubrey Kelly
201 High St. SE Suite 500
Salem, OR 97301

Licensing Coordinator's Signature: Todd Cooley Date: 7-20-2022
Manager Review:   Date: 7-13-2022