



Licensed Child Caring Agency Site Visit Report Residential Care

Licensee: Trillium Family Services

Executive Director: Kim Scott

Date of site visit: May 11, 2022

Licensing Coordinator:

Aubrey Kelly

Other Regulatory or Accrediting Agencies: Oregon Health Authority

SCOPE: On May 11, 2022, an unannounced site visit was conducted at Children's Farm Home by ODHS – Licensing and OHA.

Physical Plant	Yes	No	N/A	Comments	Corrective Action Completed
413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair		X		Cummings – Bedrooms 9 and 10 were very messy and cluttered. Redwood – Bedrooms 3, 9, 10 and 12 were very messy and cluttered. Room 14 had graffiti on the walls. There was trash on the ground outside of the entrance to the unit. The program shall ensure all buildings are clean and in good repair.	

Interview Summary
Five staff who work across campus were interviewed. Staff reported they are struggling with high acuity clients and a staffing crisis. Staff reported they feel supported through the staffing crisis by management. CFH previously had several temporary staff on campus. Staff reported CFH did not have any plan of how to deal with staffing when the temporary staff were not working anymore. Nine clients were interviewed, across all cottages. Clients reported they know there isn't enough staff. Bullying was reported to be occurring between clients on the Cumming unit. Clients reported they don't feel like all their needs are being met because there is not enough staff. Generally clients reported feeling safe.

Follow-up

As of Thursday, May 12, 2022, temporary staff are back at CFH. Based on the circumstances that occurred after the first group of temporary staff left, CFH will submit a plan to Licensing by June 15, 2022, to address how they will handle the temporary staff leaving at the end of June 2022.

Corrective Actions and Timeframes: Please submit the following to verify compliance.

Within 45 days of receipt of this report Trillium Family Services must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to (Licensing Coordinator and email address) or sent by regular mail to the following address:

Department of Human Services, Children's Care Licensing Unit
Attn: Aubrey Kelly
500 Summer St NE (E-94)
Salem, OR 97301

Licensing Coordinator's Signature: Aubrey Kelly Date: 05.31.2022

Manager Review: [Signature] Gil Date: 5-19-2022