



Licensed Child Caring Agency Unannounced Site Visit Report Residential Care

Licensee: Klamath Basin Behavioral Health - Pineview

Executive Director: Kendall Alexander (CEO)

Board Chairperson: Mel Ferguson

Date of Unannounced: March 7th, 2022

Licensing Coordinator: Ed Wyller

Other Regulatory or Accrediting Agencies: DHS – Treatment Services

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings: License Renewal 08/09/2021 & 08/10/2021	Repeat Findings Further Action Needed	Comments
413-215-0046(3)(a) Foster Rights Posted (if children in DHS custody): "Pineview did not have foster rights posted."	Yes ☐ No ☒	
413-215-0511(2)(a) & (c) Buildings are smoke free, clean and in good repair: "Pineview roof and gutters had debris collected, creating both a drainage and fire hazard (needles and branches)."	Yes ☒ No ☐	Pineview continues to have debris collected on roof and gutters creating both a drainage and fire hazard. Program must provide photographic documentation indicating the situation has been corrected.
413-215-0061(4) (c) Organizational lines of authority: "KBBH Pineview report that they train on organizational lines of authority. Reviewer was unable to see record or any indication of this training in personnel files."	Yes ☐ No ☒	

413-215-0576(1) (e) Allow access as defined in 413-215-0091& 0101: “Repeated Finding: Pineview had consent allowing DHS caseworker visitation but does not cover the entire scope of allowed access as defined in 413-215-0091 and 0101.”	Yes ☐ No ☒	
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New Findings from Site Visit	Comments
413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair:	• Mold was found in girls’ bathroom above door by ceiling. • Mold was found in boys’ bathroom ceiling adjacent to the exhaust/ventilation system. • Quiet Room had a pulled ceiling panel that will need to be replaced. • Carpet throughout building was soiled and dirty. • Love seat in living room by front windows should be removed, soiled and broken • Trash was littered around the front yard and in backyard bags are piled. It what was reported to be leaves in the bags. • Living room holes in walls and previously patched ones in need of painting.

Interview Summary
I interviewed two of the current five youth. Youth had good things to report on their experiences of Pineview. On a scale from 0-10 (0=worst program in the State, 10=best program in the State) youth reported Pineview to be a 9.5, and 10 on that scale. Youth reported they feel safe, respected by staff, feel like they have freedom to step outside, and enjoy activities. Youth reported they like going to public school. Youth reported the following outings since being in program: bowling, movies, library, parks, walks, and visiting local stores and downtown district. Youth reported food to be “pretty good” and “Amazing-really good”. One youth reported that on special occasions program will purchase buffalo wings. One youth is a long-term resident and they reported that they attend groups and individual counseling. This youth understood their treatment goals and discharge plan at this time. The other resident is a respite youth, and they reported that one on one time with staff, “helps me out a lot!”. This youth understands their discharge plan to go to another treatment program and they report they wish they could stay at KBBH-Pineview.

Observations

Youth and staff interactions observed were positive and supportive. Staff had good rapport with the youth and amongst other staff during my visit. Program has added new curtains and new kitchen equipment. Program's tv was broken and program is utilizing a projector and the youth have been enjoying this while waiting for a new TV.

Corrective Actions and Timeframes:

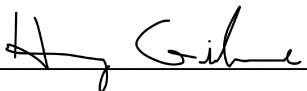
Please submit the following to verify compliance.

Within 45 days of receipt of this report **Klamath Basin Behavioral Health** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Ed Wyller**, Edward.Wyller@dhsosha.state.or.us or sent by regular mail to the following address:

Due to Covid-19 pandemic and working remotely the preferred method is to send directly to Ed Wyller at his email address.

Department of Human Services
Children's Care Licensing Program
Attn: Ed Wyller
201 High St. SE Suite 500
Salem, OR 97301

Licensing Coordinator's Signature:  Date: 3/24/22

Manager Review:  Date: 3-22-2022