



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Josephine County Turning Point

Executive Director: James Goodwin

Program Director(s): Jennifer Horst

Date of Unannounced: 10/19/2021

Licensing Coordinator: Todd Cooley

Other Regulatory or Accrediting Agencies: OYA and ODHS Treatment Services

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
No previous findings to review	Yes ☐ No ☐	

New Findings from Site Visit	Comments
No new identified findings	

Interview Summary
During the unannounced review I met with one youth and Program Manager Jennifer Horst. Youth had been at the program for 5 ½ months and was scheduled to discharge in the upcoming month. They stated they felt safe at the program and felt comfortable talking with staff if they had any issues. Youth said the food was really good and they get plenty to eat. They get phone calls whenever the phones are available and are allowed home visits based on their level. The higher the level, the longer the home visit they are afforded. They stated they were aware of their service plan and family was involved when developing and reviewing it. Youth was aware of their discharge time frame and goals that

were needed to be met in order to discharge to home on schedule. They said there are groups they participate in and topics include anger management and controlling emotions, both areas the youth said they needed work on. Youth said the groups have been very helpful, and they feel they have a good chance of being successful when they go home. They said school was going okay, and they were mostly caught up on credits for when they return to their school. They were ahead in science credits, but a little behind in math. Youth stated they get plenty of time for rec and go on lots of outings. They said they play a lot of basketball and have been to Table Rock hiking, parks, and all the youth were getting ready to leave for a pumpkin patch at the time of the interview. Youth said they could not think of anything the program or staff could improve on. They said the staff are really good at talking with the clients during and after they are upset or escalated. They stated staff are caring and are able talk and listen in a way that makes them feel heard.

There were three other youth present, but no other interviews were conducted as to not delay their trip to the pumpkin patch.

When speaking with Horst, she said things were going good with the program. There were ongoing general staffing concerns that are typical across all programs. Locally it has been difficult to compete with a local correctional facility, state offices and the high rate potential employees can still earn on unemployment. On the day of the visit there was one youth discharging to their PO and another youth ready for intake.

Turning point has also partnered with a community program that allows youth to learn skills in small engine repair and other shop-related activities. Youth will be able to get school credit through this program as well as a certificate identifying their competency in the skills learned. This will be helpful when seeking employment.

Observations

Program was clean and in good repair. After leaving the program an incident report was forwarded containing pictures of damage to a door frame and window of one of the bedrooms. It was not seen during the review and unknown if it had already been repaired or just overlooked. Overall the youth are doing a good job of maintaining their rooms, and two of them had very impressive beds made.

Other areas of the program had received some updates in the kitchen from a grant to include new gas range, commercial dishwasher and milk fridge. Other funding also allowed the program to purchase around \$3000 in art supplies and equipment. The youth seemed excited about a multi-step art project they had been working on that went from choosing an animal, sketching the animal and then painting the animal.

There were currently four male and one female client in the program and milieu levels have been pretty stable.

No other notable observations made during the unannounced visit.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report **Josephine County Turning Point** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Ed Wyller, Edward.Wyller@dhsola.state.or.us** or sent by regular mail to the following address:

Department of Human Services

Children's Care Licensing Program

Attn: Ed Wyller

201 High St. SE Suite 500

Salem, OR 97301

Licensing Coordinator's Signature:  Date: 10-28-2021

Manager Review:  Date: 10-28-2021