



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Jackson County Barriers 2 Bridges
Executive Director: Eric Guyer
Program Director(s): Joe Ferguson
Date of Unannounced: 10/19/2021
Licensing Coordinator: Todd Cooley
Other Regulatory or Accrediting Agencies: OYA

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
Safety 413-215-0541 (3)(a) Evacuation drill occurs monthly	Yes ☒ No ☐	(2019 Site Review) Only six months of fire drills were presented and they contained minimal information. 2020 Unannounced – Since the last review drills were not conducted in May and September 2020, yet some of the months they are conducting more than one drill and average one a month. The completed drills are significantly improved and contain all of the necessary information. Continue to ensure monthly drills are conducted and documented. 2021 Unannounced – Since last unannounced there was no documentation of evacuation drills for November 2020 and January 2021. It was noted the drills were likely conducted, but not documented. (REPEAT FINDING)
New Employee Orientation – Umbrella Requirements (30 days) 413-215-0061(4)	Yes ☐ No ☒	(2019 Site Review) There was no documentation of nearly all the new employee orientation training. One staff had documentation of emergency procedures training but received it over four months after being hired.

		2020 Unannounced – Program has provided their updated new employee training curriculum which is very extensive and covers all licensing requirements and much more. • 2021 Unannounced – A new employee’s file was reviewed and it contained all of the appropriate new employee orientation training.
Health Services 413-215-0546 (2)(e) Documentation of age appropriate instruction	Yes ☐ No ☒	• (2019 Site Review) The reviewed youth files did not contain any documentation of age appropriate instruction. 2020 Unannounced – Barriers 2 Bridges provides ongoing education in sex education, health and wellness that is age appropriate. Consent for this education is signed upon entry to the program, although specific documentation of the group education is not contained in individual youth files. • 2021 Unannounced – B2B has documentation in youth files of this requirement. They had an outside person providing regular health/sex education classes for the clients, but that service had been interrupted during this Covid pandemic. Youth continue to receive basic education and questions answered at intake as part of the medical screening.

New Findings from Site Visit	Comments
No new observed findings	

Interview Summary
Two youth were interviewed during the course of the unannounced review. The first youth has been at the program for about one month. Stated the program has a lot of structure and is ran very well. Youth said they connect with a lot of the staff which makes them feel safe and able to talk to them about any issue or concerns they may have. They stated the food was decent and they had gotten used to it because it was the same food they ate in while in detention. They received plenty to eat and snacks were always available, but they never got hungry at B2B. Youth said school and classes were set up really good. They are currently a little bit ahead in school credits due to being in the program. Youth was aware of their service and transition plans, stating they and their mom were involved in the process. They get phone calls pretty much whenever they want if someone else isn’t currently using the phone. They play a lot of volleyball, basketball, and can work out with small weights. Outside of the program they have been mountain biking, fishing and have been to local parks. They could not think of anything they would change about the program and said staff really connect with the youth. The second youth has been at B2B for approximately 7 months and plan to transition home sometime in the next month. They said they feel safe and are comfortable talking with the staff from various shifts. Youth also said the food was decent and they received plenty to eat. Phone calls can be made during

free time and there are no restrictions on how many they can make. Youth stated family was involved in service and transition planning and they have been doing 4-8 hour home visits leading up to discharge. They don't like math and need to make up some credits in that area, but are ahead in other areas. They have opportunity for solo and group recreation every day. For outings they have been to the park, Crater Lake, movies and on Wednesday they have mountain biking with Bo (unknown spelling). They could not think of anything the program or staff need to improve on and noted staff were really good at talking to youth when they were upset, sad or escalated.

Observations

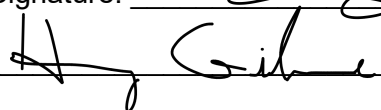
Overall, the program was clean and in good repair. One toilet was not operational, and a work ticket had already been submitted to maintenance. The rooms were in a reasonable condition consistent with a typical teenager. It was noted due to Covid there were not as many community activities being conducted. It should also be noted B2B under normal conditions has an exceptional track record of providing youth a wide variety of activities from fishing, mountain biking, gold panning, etc. There were no complaints from youth about the "reduced" activities and outings.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report **Jackson County Barriers 2 Bridges** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Robin DuVal**, ROBIN.M.DuVal@dhsosha.state.or.us or sent by regular mail to the following address:

Department of Human Services
Children's Care Licensing Program
Attn: Robin DuVal
201 High St. SE Suite 500
Salem, OR 97301

Licensing Coordinator's Signature:  Date: 11-1-2021
Manager Review:  Date: 10-29-2021