



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Klamath Child and Family Treatment Center (KBBH)

Executive Director: Stanley Gilbert

Program Director(s): Nicole Rodgers

Date of Unannounced: June 23rd, 2021

Licensing Coordinator: Ed Wyller

Other Regulatory or Accrediting Agencies: Department of Human Services – Treatment Services

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings: Unannounced Site Visit 03/03/2020	Repeat Findings Further Action Needed	Comments
413-215-0511(2)(c) Physical plant requirements. All areas of buildings where children in care are present must be kept clean and in good repair. Major appliances and heating, ventilation, plumbing, and electrical systems must be functional and in good repair.	Yes ☒ No ☐	- Throughout KBBH Pineview interior walls need repainting. Patched holes in walls are throughout the facility that have not been re-painted. (3/3/20) - Attic entrance on ceiling in stairwell going from kitchen to downstairs trim is coming apart and needs to be attached to ceiling. Could be pulled off by an upset youth. (3/3/20) Note Holes in boy's bedroom walls and a damaged door frame have been identified by KBBH and are in the process of being fixed. (3/3/20) On 6/23/21 Ed Wyller observed patched holes from property damage throughout Pineview. Licensor noted more significant damage than previous site visit in March 3, 2020. Note attic entrance has been fixed. Pineview reports that the walls have been repainted in past and this is new property damage and property damage by the youth is ongoing.

New Findings from Site Visit	Comments
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413-215-0511(2)(c) Physical plant requirements. All areas of buildings where children in care are present must be kept clean and in good repair. Major appliances and heating, ventilation, plumbing, and electrical systems must be functional and in good repair.	Numerous broken doors throughout facility including staff offices.
413-215-0511(2)(c) Physical plant requirements. All areas of buildings where children in care are present must be kept clean and in good repair. Major appliances and heating, ventilation, plumbing, and electrical systems must be functional and in good repair.	Bedrooms were dirty / disorganized and need of a deep clean.
413-215-0091 (11) (b) Within one business day if a critical event occurs. As used in this section, "critical event" means a significant event occurring in the operation of a child-caring agency that is considered likely to cause complaints, generate concerns, or come to the attention of the media, law enforcement agencies, first responders, Child Protective Services, or other regulatory agencies. Compliance with this notification requirement does not satisfy mandatory child abuse reporting requirements under ORS 419B.005 to 419B.045.	On 6/21/21 a youth had conducted major property damage by kicking in locked staff offices. Youth had broken into locked control area staff office and broke into medication cabinet. Staff were present. Licensing did not receive notification of this event within the required 24 hours notification process. Licensing did receive a question on 6/22/21 regarding rules around metal framed doors and hinges. During debrief DHS CCLP Licensor Ed Wyller reported that critical events need to notify licensor within 24 hours. This was discovered during unannounced site visit on 6/23/21.

Interview Summary

KBBH currently has two youth at their Pineview residential center. I interviewed both youths separately and in a private area that they felt comfortable. On a scale from 0-10 (0=worst program and 10=best program) youth indicated the following ratings on that scale for Pineview: 7.5 and 9. Youth stated Pineview to be a "really good program a really good place", and "best program I have been in." Both youths reported they feel safe at Pineview. I asked since there was a recent critical event two days prior if they felt safe at that time. Both youths reported they felt safe and reported that the other youth would not hurt them. Food was described as "pretty good" and "good". One youth reported food changes quite a bit and the variety includes both Mexican and Chinese foods. Staff are described as "really care and genuinely give a shit". "You can tell they care as they get hit and keep caring and doing their jobs". One youth reported not the cleanest place as youth will wipe boogers on the

wall. Both youths reported going on outings to river and lake to swim. Youth also report going recently to Walmart for an outing. Youth report being supervised by staff.

Observations

Upon arrival I observed that the yard has been mowed and kept up. A pride flag was flying on front yard flagpole. Youth and staff were engaged in cleaning windows. They were not aware of my visit as this was unannounced. I noted two staff and two youth with proper supervision. During my visit watched positive interactions with youth staff and youth and social service staff. After my youth interviews the two youth went to play basketball on the basketball court.

Pineview is starting to repair the recently damaged doors and door frames that were kicked in earlier this week. They have switched to metal doors and metal door frames.

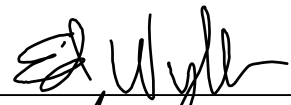
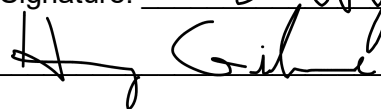
Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report **Klamath Child and Family Treatment Center** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Ed Wyller**, Edward.Wyller@dhsosha.state.or.us or sent by regular mail to the following address:

Due to Covid-19 pandemic and working remotely the preferred method is to send directly to Ed Wyller at his email address.

Department of Human Services
Children's Care Licensing Program
Attn: Ed Wyller
201 High St. SE Suite 500
Salem, OR 97301

Licensing Coordinator's Signature:  Date: 6/30/2021
Manager Review:  Date: 6-30-2021