



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Albertina Kerr Sub-Acute

Executive Director: Jeff Carr

Program Director(s): Chuck Haas

Date of Unannounced: June 8th, 2021

Licensing Coordinator: Todd Cooley

Other Regulatory or Accrediting Agencies: OHA

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
Safety 413-215-0541 (3)(a) Evacuation drill occurs monthly	Yes ☐ No ☒	(2020 Site Review) Documentation of 13 drills over the last 24 months. Only two of these were in 2019. (2020 Site Review) 3 months were missing since February 2020. AKC is developing a plan for monthly audits to ensure these are being completed. 2021 Unannounced – Fire drill logs were provided, and they have been completed consistently since the last unannounced review. No further action necessary.
Minimum Staffing Requirements 413-215-0561 (5) There is at least one on-site employee authorized to apply the reasonable and prudent parent standard	Yes ☐ No ☒	(2020 Site Review) There are no staff trained in the reasonable and prudent parent standard. (2020 Site Review) A majority of the staff have received this training ensuring at least one staff on site is trained in prudent parent at all times. The remaining staff will be trained by the end of the year 2021 Unannounced – All staff were trained in Prudent Parent standard through the end of 2020. It was identified this training was not properly entered into the online Relias training system for notification, tracking and

		completion on an annual basis. All staff are currently within standards and AKC is working with the IT department to get this training properly entered in Relias.
Ongoing Training 413-215-0556(2)(a) Environmental emergencies	Yes ☐ No ☒	• (2020 Site Review) Missing documentation • (2020 Site Review) Over half of the staff have already received this training for the year with plans for the rest to receive the training by the end of the year. 2021 Unannounced – All staff are up to date on this training as of the unannounced visit. No further action necessary.
Ongoing Training 413-215-0556(4) Designated staff authorized to apply reasonable and prudent parent standard	Yes ☐ No ☒	• (2020 Site Review) Missing documentation • (2020 Site Review) See above prudent parent response 2021 Unannounced – All staff were trained in Prudent Parent standard through the end of 2020. It was identified this training was not properly entered into the online Relias training system for notification, tracking and completion on an annual basis. All staff are currently within standards and AKC is working with the IT department to get this training properly entered in Relias.

New Findings from Site Visit	Comments
413-215-0511 Physical Plant Requirements (c) All areas of buildings where children in care are present must be kept clean and in good repair. Major appliances and heating, ventilation, plumbing, and electrical systems must be functional and in good repair.	• All bathrooms with showers had a sloped area near the window with painted plywood. Each of these areas had the paint peeling with the plywood exposed. This was a known issue that was already being discussed with maintenance and they were working on a solution. - The day following the site visit AKC provided pictures showing each shower area had been fixed. Their solution was to screw a sheet of plastic to the topside of the plywood, protecting it from water and eliminating the need for paint. No further action necessary.
413-215-0516 Room and Space Requirements (1) All parts of the facility must ensure the safety of the children in care.	• Multiple hygiene cabinets were not locked. The tour of the facility occurred just after morning routine and showers. All youth were currently engaged in other activities at the time of the tour and at least three separate hygiene cabinets were found unsecured. Management planned on re-training and re-enforcing the need to lock the hygiene cabinets when not in use, starting at that days huddles.

Interview Summary

Two clients were interviewed as part of the unannounced visit. The clients stated they felt safe and comfortable at the program. Both felt there were several staff they could talk to if they had any issues or concerns about anything. Both felt the food was okay, got plenty to eat and had snacks available to them if they got hungry between meals. Clients stated for school they work on packets provided by Albertina Kerr, but also weren't sure how it related to their home school and keeping up with credits. Clients get outside three times a day for a half hour at a time. With the weather getting nicer they wished they could have more outside time but understood about schedules.

When asked if there were areas the program could improve, one client said nothing to improve on and the other wished for more movement. They elaborated and said it felt like most of their time was spent at the table in the common area of the pod, whether for eating, groups or various other activities.

When asked what they thought the program did well, both clients agreed the staff are very good. One stated they do a really good job of keeping everyone safe and treating everyone well. The other thought the staff was excellent and said it was helpful a lot of staff were near the same age because it felt like they could relate better. The client also appreciated the balance of time spent with therapists and time on the unit doing other activities.

Observations

Overall, the program was clean and in good repair with the exception listed above. Albertina Kerr had a solid Covid-19 visitor screening process in place upon entry to the facility. All the previous deficiencies have been corrected and the fire drills which had been an ongoing problem have been consistently conducted and documented. This appears to be in large part due to the Psych Tech Supervisors taking ownership and accountability. The food was also noted as edible and okay, which is a step up from previous reviews where there had been nothing neutral or positive to be said about the food. AKC stated they continue to work with the vendor to improve the meals and get to the quality of food they sampled prior to contracting.

There have not been any major changes to the program since the last review and management was very responsive to the few items noted during this visit.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report Albertina Kerr Sub-Acute must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to Todd Cooley, todd.cooley@dhsosha.state.or.us, or sent by regular mail to the following address:

Department of Human Services
Children's Care Licensing Program

Attn: Todd Cooley
201 High St. SE Suite 500
Salem, OR 97301

Licensing Coordinator's Signature:  Date: 6-17-2021

Manager Review:  Date: 6-15-2021