



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Parrott Creek Child and Family Services

Executive Director: Leah Lamb

Date of Unannounced: 05/26/2021

Licensing Coordinator: Aubrey Kelley

Other Regulatory or Accrediting Agencies: Oregon Youth Authority; Child welfare.

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings: Unannounced Site Visit 04/21/2021	Repeat Findings Further Action Needed	Comments
<u>413-215-0511(2)(a) &(c)</u> Buildings are smoke free, clean and in good repair: <i>"The overall condition of the program was poor. There were numerous holes in the wall. There was graffiti type writing and carvings in several areas. The door in the lower rec room is damaged and broken. The carpet was ripped and coming up in the lower rec room. In several of the clients' bedrooms, there were clothes and belongings all over the floor. The furniture in the lower rec room was torn and damaged. The program shall ensure all areas of the program are in good repair to include painting over all writing and carvings, repairing the holes in the walls, repairing or replacing broken and damaged furniture, repairing or replacing the door in the lower rec room."</i>	Yes ☐ No ☒	

413-215-0516(1) All parts of the facility ensure the safety of children: <i>“The overall condition of the program was poor. There were numerous holes in the wall. There was graffiti type writing and carvings in several areas. The door in the lower rec room is damaged and broken. The carpet was ripped and coming up in the lower rec room. In several of the clients’ bedrooms, there were clothes and belongings all over the floor. The furniture in the lower rec room was torn and damaged. The program shall ensure all areas of the program are in good repair to include painting over all writing and carvings, repairing the holes in the walls, repairing or replacing broken and damaged furniture, repairing or replacing the door in the lower rec room.”</i>	Yes ☐ No ☒	
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New Findings from Site Visit	Comments
None	

Interview Summary
Client #1 – Been at New Era for a few months. They were previously at Fowler House and Robinswood, they really enjoyed Fowler House because of the freedom there, there is less freedom here. They feel safe here and there has never been a time of feeling unsafe. At Fowler House they could watch Youtube, they can’t watch it here. They get along with the staff and doesn’t like to socialize with the other clients. The food is good, Carly is the cook and she cooks really well. At Fowler house, clients could help make meals, clients here don’t help with food prep. They have frequent contact with family, 15 minute calls every day. They see their family every other weekend. Teachers sit in the classroom and clients do their schoolwork on the computer. They go on outings every Saturday.

Observations

The physical condition of the program has improved. All but three clients and 90% of the staff at the program have been vaccinated against Covid-19. The program is raising their starting wage for line staff \$2.00 an hour.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report **Parrott Creek Child and Family Services** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Aubrey Kelly**, AUBREY.J.KELLY@dhsola.state.or.us or sent by regular mail to the following address:

Department of Human Services
Children's Care Licensing Program
Attn: Aubrey Kelly
201 High St. SE Suite 500
Salem, OR 97301

Licensing Coordinator's Signature: Aubrey Kelly Date: 06.02.2021
Manager Review: H. Gil Date: 05-28-2021