



Licensed Child Caring Agency Site Visit Report Residential Care

Licensee: Discovery Behavioral Health
Executive Director: Jamie Pierson

Date of site visit: May 12, 2021
Licensing Coordinator: Aubrey Kelly

Other Regulatory or Accrediting Agencies: Oregon Health Authority

Interviews, Observations:

Leah – Milieu Manager. The program currently has 4 kids, 1 male, 1 female and 2 females transitioning to male. All 4 kids are from Oregon. Referrals have been coming from psychiatrists and from other programs. Yesterday there was an incident when a client became aggressive and did some property damage. 911 was called and the client was transported to Providence and was there overnight. The property damage was a light, a railing and 1 post on the deck was knocked off. Last Friday a client was put on bathroom observation and was triggered. The client ran, Leah followed and called 911. The client came back and was not suicidal.

Client # 1 –Staff do not know what they are doing treating mental health. They have been to other programs out of state. This is the worst place they have been. They need to understand mental health. The schedule is uptight. The rules are not consistent and change daily. They dropped out of school a few years ago. School at the program is 7 days a week. They have 2 groups before lunch, 3 after lunch and 2 after dinner. They have individual therapy 2 times a week and 1 family therapy session a week. Family sessions are on zoom. The food is good and they get enough to eat. They are on meds and can refuse them. The psychiatrist with the program says triggering things. Staff tells clients to stop crying. They feel safe here. There have been times when they felt unsafe when a client escalates and staff don't know what to do. They think the program should close.

Client # 2 – Previously at Unity, from Eugene area. They like it here, they are allowed to take breaks if necessary and talk stuff out. Staff are very supportive when they are struggling. They saw their therapist 1 time last week and will see them this week also. Clients have daily phone calls with family, 5 minutes a day. On Sundays clients get 15 minute zoom calls with family. The schedule is very strict, wishes there was more free time. They have school 7 days a week. They are on meds and are taking them appropriately. Likes the psychiatrist. The food is good, they have an eating disorder and the program deals with it well. They have not been on any outings. No staff has put their hands. They feel safe here. They did have a meltdown because another client was being unsafe.

Physical Plant	Yes	No	N/A	Corrective Actions/Comments	Corrective Action Completed
413-215-0046(3)(a) Foster Rights Posted (if children in DHS custody)			X		
413-215-0051(1) Sufficient safe space, equipment, and office equipment	X				
413-215-0091(12) License is posted in common area at each facility	X				
413-215-0001(5)(d), 0516(4)(a)(I) & 0521(1) Adequate furnishings and personal items	X				
413-215-0511(2)(a) & (c) Buildings are smoke free, clean and in good repair	X				
413-215-0511(2)(d) Rooms are free of harmful drafts, odors, and excessive noise	X				
413-215-0511(2)(e) Rooms are adequate in size and arrangement	X				
413-215-0511(2)(f) System provides a continuous supply of hot and cold water to taps located throughout the facility	X				
413-215-0511(2)(h) Building is well ventilated and room temperature is within a normal comfort range	X				
413-215-0516(1) All parts of the facility ensure the safety of children	X				
Room and Space Requirements Bedrooms 413-215-0516(3)	Yes	No	N/A	Corrective Actions/Comments	Corrective Action Completed
(a) Adequate furnishings and personal items	X				
(b) Separate from rooms used for dining, living, laundry, kitchen, and storage	X				
(c) Outside room with window allowing egress from building	X				
(d) Ceiling at least 90 inches	X				
(e) Minimum 60 SF per bed	X				
(f) No more than 25 if dorm style			X		
(g) Permanently wired fixtures	X				
(h) Window covering	X				
(i) Beds are 3 feet apart and maintained to ensure safety	X				
Room and Space Requirements Bathrooms 413-215-0516(4)	Yes	No	N/A	Corrective Actions/Comments	Corrective Action Completed

(a)(A)&(B) 1:8 ratio for toilets and sinks	X				
(a)(D) Hot and cold running water, soap, and approved hand drying options	X				
(a)(E) 1:10 ratio for shower or bathtub	X				
(a)(E) Individual privacy	X				
(a)(F) Window covering	X				
(a)(G) Permanently wired fixtures	X				
(a)(H) Adequate ventilation	X				
(b)&(c) Wooden racks on floors are prohibited and impervious shower mats are disinfected & dried daily			X		
Room and Space Requirements Kitchen 413-215-0516(6)	Yes	No	N/A	Corrective Actions/Comments	Corrective Action Completed
(a) Used exclusively for storage, food preparation, dish washing and activities related to eating	X				
(b) Walls, floors are easily cleanable	X				
(c) Equipment and utensils are easily cleanable, durable, nontoxic, and kept clean	X				
(e) Equipment is easy to clean beneath, between and behind	X				
Room and Space Requirements 413-215-0516	Yes	No	N/A	Corrective Actions/Comments	Corrective Action Completed
(2) There is a separate living room or lounge area – 15 SF minimum per child	X				
(5) There is a separate dining room with capacity for ½ of children in care and 15 SF per child in care	X				
(7) Laundry is separate from living areas, kitchen and dining	X				
(8) Separate storage areas are provided for food, kitchen supplies, utensils, clean linens, soiled linens and clothing, cleaning supplies and equip, poisons, chemicals, outdoor recreational and maintenance equipment	X				
(9) Outdoor activity area is protected from vehicles and other hazards and of a size and availability appropriate to the age and needs of children in care	X				

(11) & 413-215-0076(3)(c)(C)Time out rooms have adequate space, heat, light and ventilation and is not capable of locking			X		
Furnishings and Personal Items 413-215-0521	Yes	No	N/A	Corrective Actions/Comments	Corrective Action Completed
(1) There is a bed with frame, clean mattress and pillow and personal storage (dresser, closet)	X				
(2) Linens are in good repair. There is a waterproof mattress cover or mattress. Linens are appropriate and towels and washcloths are provided	X				
(3) Bedding is changed weekly or when soiled	X				
(4)&(5) Personal hygiene supplies and appropriate clothing are provided	X				
Safety 413-215-0541	Yes	No	N/A	Corrective Actions/Comments	Corrective Action Completed
(2)(a) Written emergency plan	X				
(2)(b) Telephone numbers for local police and fire are posted near all telephones	X				
(2)(c) Operative flashlights sufficient in number are readily available to staff	X				
(3)(a) Evacuation drill occurs monthly under varying conditions, is retained 2 yrs and contains; (A) identify of person conducting drill (B) date & time (C) notification method (D) staff participating (E) # of children & staff evacuated (F) special conditions simulated (G) problems encountered (H) time to complete			X		
Separation of Residents 413-215-0566	Yes	No	N/A	Corrective Actions/Comments	Corrective Action Completed
(1) Children are in separate bedrooms than adults, unless parent and child, or there is written approval from guardian/parent and licensing coordinator	X				

(2) There is adequate supervision of children if both males and females are served by the program	X				
---	---	--	--	--	--

Licensing Coordinator's Signature: Aubrey Kelly Date: 06.02.2021

Manager Review: [Signature] Date: 5-28-2021