



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Bob Belloni Ranch

Executive Director: Gary Hansen

Program Director(s): Jenny Howland

Date of Unannounced: 3/26/2021

Licensing Coordinator: Mary Torres

Other Regulatory or Accrediting Agencies: Oregon Youth Authority (OYA), Department of Education (DOE)

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
413-215-0046 Licensing Umbrella Rules: Children and Families Rights Policy and Grievance Procedures (1) Rights of children in care and families served by the child-caring agency. A child-caring agency must guarantee the rights of children in care and the families the child-caring agency serves. A child-caring agency must enact and adhere to a policy ensuring those rights. A written copy must be distributed to all children in care and families served by the child-caring agency, and afford the following rights: (b) The child in care's right to privacy Cameras are located in the dorm area where youth sleep. The program is being asked to submit an exception regarding the use of	Yes ☐ No ☒	The program submitted an exception regarding the cameras located in the dorm area at the Boys' Ranch. Consistent use of the updated disclosures will be confirmed at the program's next review scheduled to occur at the end of this year.

cameras in the dorm rooms. The program currently provides a disclosure to youth explaining that there is video surveillance throughout the program and that youth are being recorded.		
413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair. - The boys' bathroom, first shower stall, under the shower head; the wall needs to be repaired due to possible water damage - Within the school portion of the boys' ranch, down the hallway; light fixture needs light cover - Bathroom located in the main entrance; light fixture needs light cover	Yes ☒ No ☐	Despite the program reporting that these items were corrected as documented in writing on 3/19/2001, the unannounced visit found that these items still required attention as initially documented by Licensing in October of 2020. In addition, a second bathroom located in the main entrance of the Boys' Ranch also requires a light cover. These items will need to be corrected and pictures of all repairs will need to be forwarded to Licensing to confirm completion of repairs. See below
413-215-0079 Licensing Umbrella Rules: Safety (1) Transportation. If a child-caring agency transports child in care in a vehicle, the agency must have policies and procedures that address all of the following: (b) Vehicle requirements. (A) Each vehicle used to transport a child in care must be: (i) Properly registered. (ii) Covered by an insurance policy in full force and effect. (iii) Maintained in safe operating condition; and (iv) Smoke-free. (B) Each vehicle owned by a child-caring agency and used to transport a child in care must have aboard a first aid kit and a fully charged, properly secured, and working fire extinguisher with a rating of at least 2-A:10-BC. Vehicles that need attention: Honda - first aid kit needs to be restocked, missing current registration form	Yes ☐ No ☒	All first aid kits were restocked, registration was made current and the van that required proof of insurance was corrected.

Van - no current insurance card in vehicle, first aid kit needs to be restocked Honda Civic - first aid kit needs to be restocked (4) Hazards. (a) A child-caring agency must protect children in care it serves from guns, drugs, sharps, paint, hazardous materials, bio-hazardous materials, and other potentially harmful items. School portion of the building; third exit door located down hallway is blocked with items, preventing easy escape in case of emergency		This unannounced site visit confirmed that the exit near the school area was cleared from all items.
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New Findings from Site Visit	Comments
413-215-0079 Licensing Umbrella Rules: Safety (A) Each vehicle used to transport a child in care must be: (ii) Covered by an insurance policy in full force and effect. (iii) Maintained in safe operating condition	Large passenger van (325***) located at the Boys' Ranch has mold on the passenger bench seats. Corrective Action: Treat/remove mold from entire vehicle and submit pictures of the resolved issue. Please note that the mold condition is so extensive that the use of this vehicle should be discontinued until the mold has been treated and removed. Honda Accord at the Boys' Ranch did not have proof of insurance. Corrective Action: Submit a picture of this vehicle's current insurance coverage and place a copy of this information in the vehicle for future reference.
413-215-0551 Medication A residential care agency must meet all of the following requirements: (10) Medication records. A written record must be kept for each child in care listing all medications, both prescription and over the counter, that are administered. The record must include all of the following:	At the Johnson Center facility, a youth's medication administration record (MAR) had Xs marked on the form with no written explanation regarding the Xs. CORRECTIVE ACTION: Ensure that all administered medication is documented accurately on the MAR. Missed dosages should be appropriately documented on the MAR, and staff should be utilizing the back of the MAR to detail any anomalies.

(c) Dates and times medication is administered. (d) A record of missed dosages.	
413-215-0511(2)(a) &(c) Buildings are smoke free, clean and in good repair. - The boys' bathroom, first shower stall, under the shower head; the wall needs to be repaired due to possible water damage - Within the school portion of the boys' ranch, down the hallway; light fixture needs light cover - Bathroom located in the main entrance; light fixture needs light cover	Despite the program reporting that these items were corrected as documented in writing on 3/19/2001, the unannounced visit found that these items still required attention as initially documented by Licensing in October of 2020. In addition, a second bathroom located in the main entrance of the Boys' Ranch also requires a light cover. CORRECTIVE ACTION: These items will need to be corrected and pictures of all repairs will need to be forwarded to Licensing to confirm completion of repairs.

Interview Summary
Tour of the Boys' Ranch was an unaccompanied tour as youth and staff were in the middle of their morning routine to include breakfast, showers, and chores. It was learned in a brief conversation with staff that there are currently 8 residents at the Boys' Ranch. Tour of the Johnson Center was partially given by Training Coordinator, Lori Sullivan. Johnson Center currently has 7 residents with a new intake scheduled for that same day. Two previous residents had recently left the program, one being detained after assaulting a peer within the program. The Training Coordinator acknowledges that the program has experienced an increase in medication errors recently and reports meeting with new staff to provide coaching and support in this area. As new staff settle in, it is anticipated that errors will begin to lessen. Four youth were interviewed, two from each facility. While all youth report feeling overall safe at the program, two youth shared specific experiences that have left them feeling uncomfortable or feeling unsafe during their stay. One youth shared being "stabbed" by a peer and although he was not physically injured, this incident made him feel unsafe. When questioned further about the incident, the youth feels that staff "responded to the best of their ability" given the situation, but the youth would have preferred the peer's removal from the program as a resolution. The second youth interviewed reported that he was "not comfortable" with some staff who engage in "power struggles" with the residents. The youth recalls one particular staff telling him not to be a "baby" over a situation involving peers and to "deal with it." This same youth added that another staff member reportedly "yells" when interacting with youth. The youth went on to clarify that this staff member uses a "tone" when speaking to youth that can be perceived as yelling. This youth appreciates when staff are able to "balance" the program's expectations with "listening" to youth and understanding what is going on with them, rather than just enforcing rules. Feedback regarding the mentioned staff was provided to the program by this Licensor with the expectation that staff involved receive additional training and coaching to enhance positive interactions with youth. All youth were able to identify and name specific staff members whom they would feel comfortable reporting concerns to, and all felt confident that their concerns would be resolved. Three youth who have been at the program for longer than 2 months had a good understanding of their treatment goals.

The fourth youth who is newer to the program is still working on understanding his treatment goals. Program strengths include "safety and order," how staff help youth complete their treatment goals, supportive staff members and the food. Identified areas for improvement include better communication between staff (from shift to shift), consistency among staff direction and expectations, more outdoor activities and staff not giving in to youth. All youth report frequent family contact. Three report additional contact with their probation officers and attorneys, while one youth reports having seen other residents not being allowed to immediately contact their probation officers when asked to place a call. This youth reports that staff will instruct the youth that the program has "24 hours" to allow a call to a probation to happen once asked by a resident.

Observations

Both programs were tidy and well organized. Despite having arrived early in the morning, youth and staff at the Boys' Ranch were already starting their day and were all wearing masks. Youth were polite and courteous to staff and staff were engaged and interacting well with youth. This interaction seemed natural and expected. Observation of youth at the Johnson Center was brief as staff and youth were about to depart from the facility. Youth were much more animated and energetic compared to their peers at the Boys' Ranch, but they had been further along in their morning routine by the time this licensor arrived on site. Youth were observed approaching staff with confidence and seen having their various needs met by staff without delay. Prior to the reopening of the Johnson Center, the building went through minor renovations. New windows were installed in some bedrooms, some areas received fresh paint, water damage in bathrooms was addressed and additional privacy curtains were added to the bathroom stalls and foot/headboards to the beds were reinforced with wood panels. These improvements were pleasing aesthetics.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report **Agency Name** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Licensing Coordinator email address** or sent by regular mail to the following address:

Department of Human Services
Children's Care Licensing Program
Attn: Licensing Coordinator
201 High St. SE Suite 500
Salem, OR 97301

Licensing Coordinator's Signature: _____

Date: _____

Manager Review: _____

Date: _____