



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Josephine County Turning Point

Executive Director: James Goodwin

Program Director(s): Jennifer Horst

Date of Unannounced: 12/8/20

Licensing Coordinator: Todd Cooley

Other Regulatory or Accrediting Agencies: OYA and ODHS Treatment Services

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
Safety 413-215-0541 (3)(a) Evacuation drill occurs monthly under varying conditions, is retained 2 yrs and contains; (A) identify of person conducting drill (B) date & time (C) notification method (D) staff participating (E) # of children & staff evacuated (F) special conditions simulated (G) problems encountered (H) time to complete	Yes ☐ No ☒	<i>(2020 Site Review) Turning Point was missing evacuation drills for April '18, August '19 and December '19. The logs also did not contain the notification method, names of staff participating, special conditions simulated, or problems encountered.</i> Unannounced – Program provided evacuation drill logs showing these requirements are now being met.
Medication 413-215-0551 (9) Written record of the disposal of medications is maintained	Yes ☐ No ☒	<i>(2020 Site Review) County nursing staff oversee this process and have been disposing of medication properly but have not maintained a written record of disposal.</i> Unannounced – Medication disposal log has been created, but there have been no meds needing disposed of to date. Form is available for use when needed.

Minimum Staffing Requirements 413-215-0561 (5) There is at least one on-site employee authorized to apply the <i>reasonable and prudent parent</i> standard	Yes ☐ No ☒	(2020 Site Review) None of the Turning Point staff had documented training on the reasonable and prudent parent standard. Unannounced – Documentation provided showing prudent parent training has been completed and is up to date.
New Employee Orientation – Umbrella Requirements (30 days) 413-215-0061(4)	Yes ☐ No ☒	(2020 Site Review) There was no documentation of any required New Employee Orientation trainings being conducted. Unannounced – Updated training curriculum was provided for several new employees which shows all required training.
New Employee Orientation – Residential (30 days) 413-215-0556	Yes ☐ No ☒	(2020 Site Review) There was no documentation of this training being conducted during New Employee Orientation. Unannounced – Updated training curriculum was provided for several new employees which shows all required training
Ongoing Training 413-215-0556(2)(a) Environmental emergencies	Yes ☐ No ☒	(2020 Site Review) Turning Points ongoing training did not include environmental emergencies training. Unannounced – This is covered annually and recorded in Relias under the Emergency Evacuation Plans portion of the training.
Ongoing Training 413-215-0556(4) Designated staff authorized to apply reasonable and prudent parent standard are trained in application of the standard	Yes ☐ No ☒	(2020 Site Review) Turning Points ongoing training did not include prudent parent training. Unannounced – Documentation provided showing prudent parent training has been completed and is up to date.
Health Services 413-215-0546 (2)(e) Documentation of age appropriate instruction	Yes ☐ No ☒	(2020 Site Review) Turning Point has been providing age appropriate instruction at intake when nursing completes their medical history. This instruction is not currently being documented. Unannounced – This is now being discussed and documented by nursing staff during the initial health screening upon entering the program.
	Yes ☐ No ☐	

New Findings from Site Visit	Comments
No new findings were observed during the unannounced visit.	

Interview Summary
Two youth from the program were interviewed separately by phone. Both youth had been at Turning Point for a couple of months and had very similar experiences and thoughts on the program. The youth felt safe in the program and stated there were plenty of staff they could talk to if they had any concerns about peers, staff or the program in general. They both said the food was really good and it was actually a youth in the programs birthday that day and they had requested Mexican food so the cook was making something from fresh tomatillos they said smelled delicious. Both said they received plenty to eat and snacks were readily available. When asked about school I received a common response of they didn't really like it, but both said it was going really well. One of them was several credits behind when entering the program and now is only 1.5 credits behind. The other said they are a full year ahead in credits and when they discharge plan on staying with their class but pursuing honors classes. Recreation was said to be limited due to Covid-19 restrictions but they felt staff made efforts to get them out to the park and on walks. They also said they played a lot of basketball. Both said the amount of recreation each day seemed adequate. When asked about things the program could improve on neither youth could think of any areas. When asked what they thought the program did well both talked about the staff and felt staff really cared and made the youth feel like they were not just there for a paycheck. They said staff really listened to them. Overall both youth stated it has been a positive experience at Turning Point.

Observations
The unannounced visit was conducted virtually due to ongoing Covid-19 restrictions. BRS Program Manager Jennifer Horst provided a Facetime tour of the facility and then phone interviews were conducted with two youth in the program. The facility was clean and in good repair. There have been a few updates since the last licensing visit. There was a keypad lock added to the kitchen door to limit youth access and new furniture in the common area. A recent County Health Inspection revealed a few deficiencies with the dishwasher and the door to the walk-in freezer which are currently being addressed by facilities. All relevant documents were provided for review electronically and placed in the program folder for the unannounced visit.

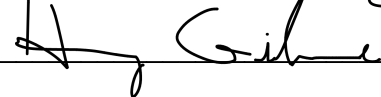
Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report **Josephine County Juvenile Dept. Turning Point** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Todd Cooley**, todd.cooley@dhsosha.state.or.us or sent by regular mail to the following address:

Department of Human Services
Children's Care Licensing Program
Attn: Todd Cooley
201 High St. SE Suite 500
Salem, OR 97301

Licensing Coordinator's Signature:  Date: 12-17-2020

Manager Review:  Date: 12-15-2020