DHS Oregon Department of Human Services

Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Morrison Family Services
Executive Director: Drew McWilliams
Date of Unannounced: November 6, 2020
Licensing Coordinator: Holly Ivey
Other Regulatory or Accrediting Agencies: DHS Treatment Services, The Oregon Youth Authority, and The Federal Government

Purpose: Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
Physical Plant 413-215-0511*(2)(a) &(c)* ***Buildings are smoke free, clean and in good repair*** The following areas need repair: ***ORR Program-*** Bedrooms: Areas with small holes, walls needing small amount of touch up paint, under a sink in a bedroom a white substance splattered on the floor and wall was found, a bedroom that was not being used had water damage on a ceiling tile. Hallways: Walls needing small amount of touch up paint. Bathroom: Small wall damage in one stall, toilet paper hanger was removed in one	**Yes✓ No☐**	**Physical Plant 413-215-0511**(2)(a) &(c) Buildings are smoke free, clean and in good repair. (**REPEAT FINDING of the repairs needed for Paso, Sage, and ORR Programs Since 2019**) The following areas need repair: *Paso Program-* • Bathroom: *Touch up paint needed in small areas of one bathroom.* Missing a soap dispenser, small pinkish/brownish substance found on ceilings above a few showers. *SAGE Program-* • Bathrooms: small pinkish/brownish substance found on ceilings above a few showers. *ORR Program-* • Recreation Room: Small areas needing touch up paint.

stall, above a few showers on ceilings in a small area a pinkish/brownish substance was observed. Recreation Room: Two ceiling tiles needed to be repaired from water damage with slight drip. The room was not being utilized by youth. Small areas needing touch up paint. A large TV was placed on the floor that was not being used. ***Paso Program-*** Bedrooms: Some areas with small holes, small touch up paint. needed, one door from a bedroom to a bathroom was missing. Hallways: Small areas needing touch up paint. Bathroom**:** Touch up paint needed in small areas, a bathroom was missing a soap dispenser, small pinkish/brownish substance found above a few showers on ceilings. Milue Counselor Room: Missing doorknob. ***SAGE Program-*** Bedrooms: One room was missing a curtain, a few doors and rooms needed touch up paint due to paint peeling. Bathrooms: A light fixture was stuck on and needed repair, above a shower in a small area a pinkish/brownish substance was observed.		

Hallways: A small hole was observed, which was the size of a knee imprint.		
Consents 413-215-0576(1) (e) Allow access as defined in 413-215-0091 & 0101(g) Apply the reasonable and prudent parent standard *ORR Program-* The above required consents were not observed in the youth files. *Paso Program-* The above required consents were not observed in the youth files.	**Yes☐ No✓**	*Consents being utilized in the ORR and Paso Program were sent to Holly Ivey, Licensing Coordinator on 11.6.2020, and 11.13.2020 by Morrison Leadership. The consents were found to be in compliance.*
Safety 413-215-0541(3)(a) Evacuation drill occurs monthly under varying conditions, is retained 2 yrs.…. *Paso Program-* Documentation that the drills were consistently occurring was not observed at the inspection.	**Yes☐ No✓**	*At the unannounced inspection on November 6, 2020, Holly Ivey, Licensing Coordinator, reviewed the evacuation drills at the Paso Program. The evacuation drills were found to be in compliance.*
Medication 413-215-0551(*10) Written record of the administration of medication includes: (h) possible adverse reactions*** *Paso Program-* Medication records observed were missing the above required information. *SAGE Program-* Medication records observed were missing the above required information.	**Yes✓ No☐**	*Holly Ivey, Licensing Coordinator, viewed the medication records being utilized at the Paso and Sage Program.* Sage was found to be in compliance with the medication record being utilized. Please see below regarding Paso… **Medication 413-215-0551(*10) Written record of the administration of medication includes:* *(h) possible adverse reactions. (Repeat Finding for the Paso Program Since 2018.)*** • **The medication administration record that the Paso Program was using was missing the above required information.**
Ongoing Training 413-215-0556(3) Staff providing direct care must maintain current CPR/First Aid certification.	**Yes✓ No☐**	**Ongoing Training 413-215-0556(3) Staff providing direct care must maintain current CPR/First Aid certification. *(Repeat Finding Since 2014)***

(REPEAT FINDING SINCE 2014)		• ***Holly Ivey, Licensing Coordinator, was sent a list of several residential employees that were not current on CPR Trainings on 11.24.2020 by Morrison Leadership. Morrison Leadership provided dates for upcoming trainings for the named staff in order to come into compliance.***

New Findings from Site Visit	Comments
	N/A

Interview Summary
Staff and a youth from each program were interviewed (3 total youth) at the unannounced site inspection. All the youth stated things were going well at the programs. In the interviews all the youth confirmed they receive enough food to eat, and snacks are being provided. All the youth stated there were no restrictions on their approved contact list for them to make phone calls. It was confirmed by all the youth that they felt safe while residing in the programs.

Observations
Staff and youth were observed at the programs that were inspected. The youth that were observed at the programs appeared to be at ease and comfortable in their environments. The facilities were observed to be clean and in good repair with minimal repair needs.

Corrective Actions and Timeframes:
Please submit the following to verify compliance.
Within 45 days of receipt of this report **Morrison Family Services** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Holly.r.ivey@state.or.us** or sent by regular mail to the following address:

Department of Human Services
Children's Care Licensing Program
Attn: Holly Ivey, Licensing Coordinator
201 High St. SE Suite 500
Salem, OR 97301

Licensing Coordinator's Signature: ____________ Date: 12-4-2020

Manager Review: ____________ Date: 12-4-2020