



Oregon

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ODHS-23-039-CBC-NF – Provider Alert

Date: June 7, 2023

To: All Nursing Facilities and Community Based Care Facilities

From: ODHS Office of Aging and People with Disabilities (APD) –
Strategic Initiatives Unit

Subject: Nurse Crisis Team (NCT) Operations and Draw Down Information

Nurse Crisis Team availability for workforce/staffing support will end on June 30, 2023.

The team comprised of seven LPNs is currently devoted to providing already-scheduled workforce/nursing support to CBC facilities through June 30, 2023.

However, in the final weeks of the program, NCT resources are available on an emergency basis to NF/CBC facilities experiencing staffing severe crises or COVID-19 outbreaks that impact resident safety.

ODHS teams will triage all staffing requests within 24 hours and a formal response will be provided once the request has been fully vetted. At the time of your request, all options to maintain patient safety and wellness need to have been explored.

Facilities will be asked to provide their mitigation strategies (i.e. contacting your SOQ Policy Analyst, management backfilling shifts, reaching out to your parent company if applicable, utilizing the help of a sister/partner facility, etc.) and provide an agency log to demonstrate agency outreach.

ODHS requires participating facilities to share the costs for safety/crisis staffing support in the form of a **program fee of \$300 per day for each clinical/care giving staff deployed**. Providers must attest to accepting this fee in the request form.

Requests for NCT staffing support can be submitted [here](#).

Note: Submission of a NCT staffing support request does not guarantee NCT staffing.

If you have questions, please contact your licensing team at
CBC.team@dhsosha.state.or.us or NF.LICENSING@odhsosha.oregon.gov.

ODHS website: www.oregon.gov/DHS/