



# Oregon

Tina Kotek, Governor

## Oregon Department of Human Services

*Strategic Initiatives Unit*

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### ODHS-23-035-CBC - Provider Alert

Date: May 15, 2023

To: All Community Based Care Providers

From: ODHS Office of Aging and People with Disabilities (APD)  
Strategic Initiatives Unit

Subject: Nurse Crisis Team (NCT) Staffing Support Available through July

### Limited NCT resources (8 LPNs) are available to support facilities in these areas through July 2023:

#### Workforce Support and Med Tech Training Backfill Programs:

Currently the Nurse Crisis Team's primary focus is to support CBC facilities that are working to improve their medication administration system or want to handle a back log of nursing duties.

These Workforce Support programs are available to CBC facilities at no cost:

1. **Med Tech Training Backfill:** NCT LPNs provide backfill for staff who are participating in Med Tech training hosted by the facility. All training content is provided to core staff by the facility while NCT backfills the med tech position during training hours. These missions are typically 5 days in length.
2. **Nursing Support:** NCT LPNs are available to help facility with a backlog of nursing tasks including:
  - 3-step medication audits
  - Resident assessments
  - Med cart/med room organization

If you are planning to train staff or working through a recent leadership transition, now is the time to submit a request and work with our team to schedule NCT support.

**Both of these workforce supports are provided at no cost to the facility.** ODHS teams will review these requests and provide a response within 24 hours of submission. If interested, submit requests [here](#).

**COVID-19 Outbreak or Safety/Staffing response:**

NCT resources may be available and can be deployed to provide workforce relief to NF or CBC facilities experiencing staffing shortage crises that impact resident safety or COVID-19 outbreaks.

ODHS teams will triage all staffing requests within 24 hours and a formal response will be provided once the request has been fully vetted. At the time of your request, all options to maintain patient safety and wellness need to have been explored

Facilities will be asked to provide their mitigation strategies (i.e. contacting your SOQ Policy Analyst, management backfilling shifts, reaching out to your parent company if applicable, utilizing the help of a sister/partner facility, etc.) and provide an agency log to demonstrate agency outreach.

ODHS requires participating facilities to share the costs for safety/crisis staffing support in the form of a **program fee of \$300 per day for each clinical/care giving staff deployed**. Providers must attest to accepting this fee in the request form.

Requests for NCT staffing support can be submitted [here](#).

Note: Submission of a NCT staffing support request does not guarantee NCT staffing.

If you have questions, please contact your licensing team at:  
[CBC.Team@odhs.oregon.gov](mailto:CBC.Team@odhs.oregon.gov)

ODHS website: [www.oregon.gov/DHS/](http://www.oregon.gov/DHS/)