

Welcome to Community Based Care News Hour November 18, 2021

Please remember to put your phone on mute
*6 to mute phone



Agenda

- Compliance Trend Report
Top Ten Citations
- Survey Manager Updates
Jeanne Bristol
- Compliance Tips:
Dave Mackowski
- Hot Topics:
- Managers Corner



Top Ten Citations

October 2021

Tag	Description	Quarter
0420	Fire and Life Safety: Drills and Instruction	12
0270	Change of Condition and Monitoring	12
0260	Service Plan: General	11
0303	Systems: Treatment Orders	9
0252	Resident Move-in and Eval: Res Evaluation	9
0280	Resident Health Services	9
0422	Fire and Life Safety: General	9
0310	Systems: Medication Administration	9
0231	Abuse Reporting and Investigation	8
0330	Systems: Psychotropic Medication	7
0999	Technical Assistance	11

Top Ten Citations October 2021

# of Surveys	15
# 1st Revisits	20
# 2nd Revisits	3
# 3rd Revisits	2
# 4th Revisits	1
Percent Complete	133%



CBC Survey Team News

CBC News Hour
November 18, 2021

Jeanne Bristol, RDN CBC Survey Manager

- Survey team is growing!
 - Laurie Quigley
 - Judy Noyes
- Over the past 2 years, we have added 8 new surveyors.



Allegation of Compliance (AOC) and Look-Back Period

- On a revisit, when reviewing previous deficiencies regarding skin or weight loss, the surveyors may sample residents who had these issues in the past three months, not necessarily since the AOC date.
- This is to ensure the team selects a reasonable sample to determine whether the facility is back in substantial compliance.



Reminder:

- Guidance regarding eye protection described in the July 22, 2021 Administrator Alert are still in effect.
- Eye protection must be worn when in resident care areas for facilities in a county with moderate or higher community spread of COVID-19, or under an EO.



Dave Mackowski

CBC Surveyor/Trainer

- There are already PowerPoint presentations that cover many of the Top 10 citations.
- These are posted on the CBC Provider Website under the Training For Providers tab.



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Tag	Description
0155	Staff Training Requirements
0164	Activities



PowerPoints on the CBC Provider Website

- Understanding Staff Training
- Understanding Changes of Condition
- Understanding Abuse Reporting



PowerPoints on the CBC Provider Website

- Understanding Accurate MARs
- Activities and Individualized Activity Plans
- Fire and Life Safety Training



SURVEY'S

Bonus Tip of the Month

Providing Rules to Your Team

If a certain member of your team is responsible for ensuring one or more of the facility's systems meets the applicable rules, please make sure you provide them with the rules.

What Survey Sees:

- The Maintenance Director is responsible for conducting and documenting fire drills – but hasn't seen the rule.
- The Human Resources Manager or an office support person is responsible for staff training – but hasn't seen the rules.
- The Activities Director in an MCC is responsible for developing individualized activity plans – but hasn't seen the rule.

This is a simple fix.

Thanks so much!

Next News hour:

January 28, 2022

9:00 am

Questions????

CBCTeam@state.or.us

CBC web site Address:

<http://www.oregon.gov/DHS/PROVIDERS-PARTNERS/LICENSING/CBC/Pages/index.aspx>

